December 28, 2023

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us on board Norwegian Bliss and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding Norwegian Bliss's sailing on January 12, 2024. We ask Travel Partners to share the below information with impacted guests.

We are committed to providing the best vacations at sea and have been working tirelessly to continue to elevate the quality of our offerings and overall guest experience while driving a positive impact on society and the environment. As we optimize itineraries for fuel efficiencies, we have modified Norwegian Bliss's itinerary as shown below. We sincerely apologize for any inconvenience this additional change may cause.

Original Itinerary				Revised Itinerary		
Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart
1/12/2024	Los Angeles, California		4:00 PM	Los Angeles, California		4:00 PM
1/13/2024	At Sea			At Sea		
1/14/2024	Cabo San Lucas, Mexico	11:00 AM	7:00 PM	Cabo San Lucas, Mexico	11:00 AM	7:00 PM
1/15/2024	Puerto Vallarta, Mexico	12:00 PM	9:00 PM	Puerto Vallarta, Mexico	12:00 PM	9:00 PM
1/16/2024	Manzanillo, Mexico	7:00 AM	4:00 PM	Manzanillo, Mexico	7:00 AM	4:00 PM
1/17/2024	Acapulco, Mexico	9:00 AM	5:00 PM	Acapulco, Mexico	9:00 AM	5:00 PM
1/18/2024	At Sea			At Sea		
1/19/2024	Puerto Quetzal, Guatemala	7:00 AM	5:00 PM	Puerto Quetzal, Guatemala	7:00 AM	5:00 PM
1/20/2024	At Sea			At Sea		
1/21/2024	Panama City (Pacific Cruise Terminal), Panam	6:00 PM	OVN	At Sea		
1/22/2024	Panama City (Pacific Cruise Terminal), Panam	OVN	10:00 PM	Panama City (Pacific Cruise Terminal), Panam	5:00 AM	10:00 PM
1/23/2024	Daylight Transit Panama Canal	5:00 AM		Daylight Transit Panama Canal	5:00 AM	7:00 PM
1/24/2024	Cartagena, Colombia	10:00 AM	5:00 PM	Cartagena, Colombia	10:00 AM	5:00 PM
1/25/2024	At Sea			At Sea		
1/26/2024	At Sea			At Sea		
1/27/2024	Miami, Florida	7:00 AM		Miami, Florida	7:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Panama City, Panama on January 21, 2024 will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit <u>www.ncl.com</u> for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <u>www.ncl.com/freestyle-cruise/cruise-travel-documents</u>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit <u>www.ncl.com/sail-safe</u>.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <u>www.ncl.com/travel-requirements-by-country</u> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line