

April 24, 2024

## IMPORTANT INFORMATION

**Itinerary Change** 

Dear Valued Guests and Travel Partners,

The itinerary for Norwegian Breakaway's sailings from May 12, 2024 through and including May 26, 2024, have changed. Travel Partners are asked to share this information with impacted guests.

As part of our commitment to deliver exceptional vacation experiences at every step of the cruise journey, listening to our guests is instrumental. Given recent guest feedback, and to accommodate certain circumstances including but not limited to fuel optimization as a part of our commitment to the environment and sustainability efforts, as well as global maritime regulations, we have adjusted the original itinerary as shown below. We apologize for any inconvenience these adjustments may cause.

We recognize the importance that destinations play in our guests' vacation decision-making process and assure you that these modifications were made with an optimal guest experience top-of-mind. While we will no longer be calling on Tortola, British Virgin Islands, we are pleased to share that we have extended our visit to Great Stirrup Cay, Bahamas; affording you with additional time to explore all our exclusive private island has to offer. The modified itinerary is as follows:

Original Itinerary			
Day	Port Name	Arrival	Depart
Sun	Miami, Florida		5:30 PM
Mon	At Sea		
Tue	Puerto Plata, Dominican Republic	7:00 AM	4:00 PM
Wed	St. Thomas, Us Virgin Islands	11:00 AM	7:00 PM
Thu	Tortola, British Virgin Islands	6:00 AM	2:00 PM
Fri	At Sea		
Sat	Great Stirrup Cay, Bahamas	10:00 AM	6:00 PM
Sun	Miami, Florida	7:00 AM	

Revised Itinerary				
Port Name	Arrival	Depart		
Miami, Florida		5:30 PM		
At Sea				
Puerto Plata, Dominican Republic	9:00 AM	5:00 PM		
St. Thomas, US Virgin Islands	1:00 PM	7:30 PM		
At Sea				
At Sea				
Great Stirrup Cay, Bahamas	7:00 AM	7:00 PM		
Miami, Florida	7:00 AM			

As a gesture of appreciation for choosing to sail with us and as a genuine acknowledgment of the inconvenience caused, we have arranged a \$100 non-refundable onboard credit per stateroom (restrictions apply). This will reflect as a \$50 non-refundable onboard credit for each of guest one and guest two on your onboard account.

## **SHORE EXCURSIONS**

Shore excursions booked through NCL for Tortola, British Virgin Islands will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions booked through NCL for Puerto Plata, Dominican Republic and St. Thomas, Us Virgin Islands will be automatically adjusted to coincide with the new times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit <a href="https://www.ncl.com">www.ncl.com</a> for local contact information.

## TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <a href="www.ncl.com/freestyle-cruise/cruise-travel-documents">www.ncl.com/freestyle-cruise/cruise-travel-documents</a>. Requirements and policies are subject to change.

## **YOUR HEALTH AND SAFETY**



It is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit <a href="https://www.ncl.com/sail-safe">www.ncl.com/sail-safe</a>.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <a href="https://www.ncl.com/travel-requirements-by-country">www.ncl.com/travel-requirements-by-country</a> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line