

November 10, 2023

**IMPORTANT INFORMATION**  
Itinerary Change

Dear Valued Guests and Travel Partners,

The itinerary for your upcoming sailing onboard Norwegian Dawn on November 24, 2023, has been modified. Travel Partners are asked to share this information with impacted guests.

As previously conveyed, we are deeply saddened by this tragic situation and our thoughts are with all those impacted during this time. As a proactive measure in response to recent developments in the region, we have made an additional modification to the original itinerary. As such, our calls to Aqaba, Jordan, and Fujairah, United Arab Emirates have been canceled. To accommodate this change, we will now include an overnight call to Abu Dhabi; affording you an additional day to explore this fascinating city and add an additional day at sea.

We understand that itinerary changes can be frustrating and sincerely apologize for any disappointment this additional change may cause. While we share your disappointment, these modifications were made with great consideration to preserve the guest experience while prioritizing your safety, and that of our crew. The revised itinerary follows:

Original Itinerary					Revised Itinerary				
Date	Port Name	Country	Arrival	Depart	Port Name	Country	Arrival	Depart	
11/24/2023	Istanbul	Turkey		7:00 PM	Istanbul	Turkey		7:00 PM	
11/25/2023	Kusadasi	Turkey	1:30 PM	7:30 PM	Kusadasi	Turkey	1:30 PM	7:30 PM	
11/26/2023	Alanya	Turkey	1:30 PM	8:00 PM	Alanya	Turkey	1:30 PM	8:00 PM	
11/27/2023	Haifa	Israel	11:30 AM	11:59 PM	Alexandria	Egypt	1:30 PM	OVN	
11/28/2023	Ashdod	Israel	7:00 AM	9:00 PM	Alexandria	Egypt	OVN	9:00 PM	
11/29/2023	Port Said (Cairo)	Egypt	7:30 AM	11:00 PM	At Sea	At sea			
11/30/2023	Suez Canal	Egypt	3:30 AM	1:00 PM	Suez Canal	Egypt	3:30 AM	1:00 PM	
12/1/2023	Sharm el Sheikh	Egypt	7:00 AM	7:00 PM	Sharm el Sheikh	Egypt	4:00 AM	7:00 PM	
12/2/2023	Aqaba	Jordan	6:00 AM	7:00 PM	At Sea	At sea			
12/3/2023	Safaga	Egypt	6:00 AM	OVN	Safaga	Egypt	7:00 AM	OVN	
12/4/2023	Safaga	Egypt	OVN	12:00 PM	Safaga	Egypt	OVN	12:00 PM	
12/5/2023	Jeddah	Saudi Arabia	12:45 PM	9:00 PM	Jeddah	Saudi Arabia	12:45 PM	9:00 PM	
12/6/2023	At Sea	At sea			At Sea	At sea			
12/7/2023	At Sea	At sea			At Sea	At sea			
12/8/2023	At Sea	At sea			At Sea	At sea			
12/9/2023	At Sea	At sea			At Sea	At sea			
12/10/2023	Muscat	Oman	9:00 AM	8:00 PM	At Sea	At sea			
12/11/2023	Fujairah	United Arab Emirates	7:00 AM	5:00 PM	Abu Dhabi	United Arab Emirates	8:00 AM	OVN	
12/12/2023	Abu Dhabi	United Arab Emirates	9:00 AM	9:00 PM	Abu Dhabi	United Arab Emirates	OVN	9:00 PM	
12/13/2023	Dubai	United Arab Emirates	6:00 AM		Dubai	United Arab Emirates	6:00 AM		

As previously communicated, we have arranged for a \$200 non-refundable onboard credit per stateroom as a genuine acknowledgment of the inconvenience caused by the cancellation of our calls to Tel-Aviv (Haifa), Israel, Jerusalem (Ashdod), Israel, Port Said, Egypt, Aqaba, Jordan, and Fujairah, United Arab Emirates. This will reflect as a \$100 non-refundable onboard credit for guest one and guest two on your onboard account.

**SHORE EXCURSIONS**

Shore excursions booked through NCL for Aqaba, Jordan, and Fujairah, United Arab Emirates will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions booked through NCL for Sharm el Sheikh, Egypt and Safaga, Egypt on December 3, 2023 will be automatically adjusted to coincide with the new times in port; no further action is required. Shore excursions for Abu Dhabi on



December 11, 2023, will be available to book on Monday, November 20, 2023. If you are interested in booking new excursions, you may do so by logging into your MyNCL account or, contacting us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

#### **TRAVEL DOCUMENTS**

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit [www.ncl.com/freestyle-cruise/cruise-travel-documents](http://www.ncl.com/freestyle-cruise/cruise-travel-documents). Requirements and policies are subject to change.

#### **YOUR HEALTH AND SAFETY**

We have updated our protocols to further align with those of the broader travel, leisure, and hospitality industry worldwide, making it easier for guests to return to sea with us. As such, we welcome all guests to sail with us, regardless of vaccination status and age, and with no testing or masking requirements. For additional information on our health and safety protocols, please visit [www.ncl.com/sail-safe](http://www.ncl.com/sail-safe).

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit [www.ncl.com/travel-requirements-by-country](http://www.ncl.com/travel-requirements-by-country) to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line