

November 9, 2023

IMPORTANT INFORMATION Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us onboard Norwegian Dawn and thank you for your loyalty.

We have important information regarding your upcoming sailing on January 20, 2024. We ask Travel Partners to share this information with impacted guests.

We are committed to delivering remarkable experiences for our guests, both onboard our ships and through our curated journeys to bucket-list destinations worldwide. While we try to maintain original itineraries as much as possible, unfortunately, at times modifications are made to accommodate certain circumstances. As such, due to port congestion, we have revised the original itinerary as shown below. Please note, in order to enhance flexibility for air travel arrangements, we will now depart from Port Louis, Mauritius at 10:00 p.m.

Original Itinerary					Revised itinerary				
Date	Port Name	Country	Arrival	Depart	Port Name	Country	Arrival	Depart	
1/20/2024	Port Louis	Mauritius		8:00 PM	Port Louis	Mauritius		10:00 PM	
1/21/2024	Pointe Des Galets	Reunion	7:00 AM	6:00 PM	Pointe Des Galets	Reunion	7:00 AM	4:18 PM	
1/22/2024	At Sea	At sea			At Sea	At sea			
1/23/2024	Fort Dauphin (Taolagnaro)	Madagascar	7:00 AM	5:00 PM	Antsiranana	Madagascar	8:00 AM	5:00 PM	
1/24/2024	At Sea	At sea			Nosy Be/Nosy Komba	Madagascar	7:00 AM	2:00 PM	
1/25/2024	Pomene	Mozambique	7:00 AM	4:00 PM	At Sea	At sea			
1/26/2024	Maputo	Mozambique	9:00 AM	6:00 PM	At Sea	At sea			
1/27/2024	Richard's Bay	South Africa	10:00 AM	OVN	Richard's Bay	South Africa	10:00 AM	OVN	
1/28/2024	Richard's Bay	South Africa	OVN	5:00 AM	Richard's Bay	South Africa	OVN	5:00 AM	
1/29/2024	Port Elizabeth (Gqeberha)	South Africa	6:00 AM	7:00 PM	Port Elizabeth (Gqeberha)	South Africa	6:00 AM	7:00 PM	
1/30/2024	Mossel Bay	South Africa	8:00 AM	5:00 PM	Mossel Bay	South Africa	8:00 AM	5:00 PM	
1/31/2024	Cape Town	South Africa	7:00 AM	OVN	Cape Town	South Africa	7:00 AM	OVN	
2/1/2024	Cape Town	South Africa	12:00 AM		Cape Town	South Africa	12:00 AM		

SHORE EXCURSIONS

Shore excursions booked through NCL for Fort Dauphin (Taolagnaro), Madagascar, Pomene and Maputo, Mozambique will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions for Antsiranana and Nosy Be, Madagascar will be available in 2 weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <u>www.ncl.com/freestyle-cruise/cruise-travel-documents</u>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

We have updated our protocols to further align with those of the broader travel, leisure, and hospitality industry worldwide, making it easier for guests to return to sea with us. As such, we welcome all guests to sail with us, regardless of vaccination status and age,



and with no testing or masking requirements. For additional information on our health and safety protocols, please visit <u>www.ncl.com/sail-safe</u>.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <u>www.ncl.com/travel-requirements-by-country</u> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line