

December 26, 2023

IMPORTANT INFORMATION Itinerary Change

Dear Valued Guests and Travel Partners,

Due to the ongoing situation in Israel, the disembarkation port for your upcoming sailing onboard Norwegian Dawn on October 27, 2024, has changed from Haifa, Israel to Piraeus (Athens), Greece.

Please read this communication in its entirety, as it contains important information regarding your upcoming vacation. Travel Partners are asked to share this information with impacted guests.

As previously conveyed, we are deeply saddened by this tragic situation and our thoughts are with all those impacted during this time. As a proactive measure in response to recent developments in the region, Norwegian Dawn's itinerary has been modified. In addition to updating the disembarkation port to Piraeus (Athens), Greece, we will now include an overnight call to Alexandria, Egypt; affording you an additional day to explore this fascinating city and an additional day at sea.

We understand that itinerary changes can be frustrating and sincerely apologize for any disappointment this change may cause. While we share your disappointment, these modifications were made with great consideration to preserve the guest experience while prioritizing your safety, and that of our crew. The revised itinerary follows:

		Original It	inerary				Revised Itinerary		
Date	Weekday	Port Name	Country	Arrival	Depart	Port Name	Country	Arrival	Depart
SUN	27-Oct-2024	Piraeus	Greece		8:00 PM	Piraeus	Greece		8:00 PM
MON	28-Oct-2024	Iraklion	Greece	8:00 AM	6:00 PM	Iraklion	Greece	8:00 AM	6:00 PM
TUE	29-Oct-2024	Santorini	Greece	9:00 AM	7:00 PM	Santorini	Greece	9:00 AM	7:00 PM
WED	30-Oct-2024	Kusadasi	Turkey	6:30 AM	12:30 PM	Kusadasi	Turkey	6:30 AM	12:30 PM
THU	31-Oct-2024	Istanbul	Turkey	8:30 AM	6:00 PM	Istanbul	Turkey	8:30 AM	6:00 PM
FRI	1-Nov-2024	Mykonos	Greece	1:30 PM	10:00 PM	Mykonos	Greece	1:30 PM	10:00 PM
SAT	2-Nov-2024	At Sea	At sea			At Sea	At sea		
SUN	3-Nov-2024	Alexandria	Egypt	6:00 AM	8:00 PM	Alexandria	Egypt	6:00 AM	OVN
MON	4-Nov-2024	Port Said (Cairo)	Egypt	7:00 AM	9:00 PM	Alexandria	Egypt	OVN	8:00 PM
TUE	5-Nov-2024	Ashdod	Israel	6:00 AM	11:00 PM	At Sea	At sea		
WED	6-Nov-2024	Haifa	Israel	6:00 AM		Piraeus	Greece	6:00 AM	

GUESTS WHO PURCHASED FLIGHTS DIRECTLY THROUGH NCL

Flights for all guests who arranged airfare through Norwegian Cruise Line will be automatically reticketed for the same planned departure date.

GUESTS WITH INDEPENDENT FLIGHTS

All guests with independent flights are encouraged to contact their airline provider and reschedule their flights. We recommend that all guests work directly with their travel insurance provider, and airline carrier if applicable, for reimbursement options related to any expenses incurred.

GUESTS WHO PURCHASED LAND OR HOTEL PACKAGES THROUGH NCL

Land and hotel packages booked through NCL for Israel will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required.

SHORE EXCURSIONS

Shore excursions booked through NCL for Port Said (Cairo), Egypt and Ashdod, Israel will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or

contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit <u>www.ncl.com</u> for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <u>www.ncl.com/freestyle-cruise/cruise-travel-documents</u>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit <u>www.ncl.com/sail-safe</u>.

Please note that destination-specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <u>www.ncl.com/travel-requirements-by-country</u> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We thank you for your understanding and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line