

December 26, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Due to the ongoing situation in Israel, the embarkation port for your upcoming sailing onboard Norwegian Dawn on November 6, 2024, has changed from Haifa, Israel to Piraeus (Athens), Greece departing at 8:00 p.m. local time.

Please read this communication in its entirety, as it contains important information regarding your upcoming vacation. Travel Partners are asked to share this information with impacted guests.

As previously conveyed, we are deeply saddened by this tragic situation and our thoughts are with all those impacted during this time. As a proactive measure in response to recent developments in the region, Norwegian Dawn’s itinerary has been modified. In addition to updating the embarkation port to Piraeus (Athens), Greece, we will now include an overnight call to Abu Dhabi, United Arab Emirates; affording you an additional day to explore this fascinating city, and an additional day at sea.

We understand that itinerary changes can be frustrating and sincerely apologize for any disappointment this change may cause. While we share your disappointment, these modifications were made with great consideration to preserve the guest experience while prioritizing your safety, and that of our crew. The revised itinerary follows:

Original Itinerary						Revised Itinerary				
Date	Weekday	Port Name	Country	Arrival	Depart	Port Name	Country	Arrival	Depart	
WED	6-Nov-2024	Haifa	Israel		11:00 PM	Piraeus	Greece		8:00 PM	
THU	7-Nov-2024	Ashdod	Israel	7:00 AM	7:00 PM	At Sea	At sea			
FRI	8-Nov-2024	Alexandria	Egypt	10:00 AM	9:00 PM	Alexandria	Egypt	10:00 AM	9:00 PM	
SAT	9-Nov-2024	Port Said (Cairo)	Egypt	8:00 AM	11:00 PM	Port Said (Technical Call)	Egypt	11:00 PM	11:59 PM	
SUN	10-Nov-2024	Suez Canal	Egypt			Suez Canal	Egypt			
MON	11-Nov-2024	Safaga	Egypt	6:00 AM	OVN	Safaga	Egypt	6:00 AM	OVN	
TUE	12-Nov-2024	Safaga	Egypt	OVN	7:00 PM	Safaga	Egypt	OVN	7:00 PM	
WED	13-Nov-2024	Aqaba	Jordan	6:00 AM	8:00 PM	Aqaba	Jordan	6:00 AM	8:00 PM	
THU	14-Nov-2024	At Sea	At sea			At Sea	At sea			
FRI	15-Nov-2024	At Sea	At sea			At Sea	At sea			
SAT	16-Nov-2024	At Sea	At sea			At Sea	At sea			
SUN	17-Nov-2024	At Sea	At sea			At Sea	At sea			
MON	18-Nov-2024	At Sea	At sea			At Sea	At sea			
TUE	19-Nov-2024	At Sea	At sea			At Sea	At sea			
WED	20-Nov-2024	Muscat	Oman	7:00 AM	2:00 PM	Abu Dhabi	United Arab Emirates	9:00 AM	OVN	
THU	21-Nov-2024	Abu Dhabi	United Arab Emirates	11:00 AM	8:00 PM	Abu Dhabi	United Arab Emirates	OVN	8:00 PM	
FRI	22-Nov-2024	Dubai	United Arab Emirates	6:00 AM		Dubai	United Arab Emirates	6:00 AM		

Please note, our call to Port Said, Egypt is now a technical call. As such, guests will not be permitted to disembark the vessel while in port.

GUESTS WHO PURCHASED FLIGHTS DIRECTLY THROUGH NCL

Flights for all guests who arranged airfare through Norwegian Cruise Line will be automatically reticketed for the same planned arrival date.

GUESTS WITH INDEPENDENT FLIGHTS

All guests with independent flights are encouraged to contact their airline provider and reschedule their flights. We recommend that all guests work directly with their travel insurance provider, and airline carrier if applicable, for reimbursement options related to any expenses incurred.

GUESTS WHO PURCHASED LAND OR HOTEL PACKAGES THROUGH NCL

Land and hotel packages booked through NCL for Israel will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required.

SHORE EXCURSIONS

Shore excursions booked through NCL for Ashdod, Israel, Port Said (Cairo), Egypt, and Muscat, Oman will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination-specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We thank you for your understanding and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line