March 14, 2024



IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We have important information regarding your upcoming sailing on board Norwegian Dawn on March 20, 2024. Travel Partners are asked to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. As such, to remain compliant with global maritime regulations, we are required to adjust some of the original times in port as shown below. These regulations guided by the International Maritime Organization, are aimed to reduce the greenhouse gas emissions of ships, and align with our commitment to the environment and our sustainability efforts.

We recognize the importance that destinations play in our guests' vacation decision-making process and sincerely apologize for any inconvenience these adjustments may cause. As a sign of goodwill for these few changes to the time in port, we have arranged for a \$100 non-refundable onboard credit per stateroom. This will reflect as a \$50 non-refundable onboard credit for guest one and guest two on your onboard account. The modified itinerary is as follows:

Original Itinerary					Revised Itinerary		
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart
Wed	3/20/2024	Cape Town, South Africa		5:00 PM	Cape Town, South Africa		5:00
Thu	3/21/2024	At Sea			At Sea		
Fri	3/22/2024	Walvis Bay, Namibia	9:00 AM	8:00 PM	Walvis Bay, Namibia	10:00 AM	8:00
Sat	3/23/2024	At Sea			At Sea		
Sun	3/24/2024	At Sea			At Sea		
Mon	3/25/2024	Luanda, Angola	7:00 AM	5:00 PM	Luanda, Angola	7:00 AM	5:00
Tue	3/26/2024	At Sea			At Sea		
Wed	3/27/2024	Sao Tome, Sao Tome and Principe	7:00 AM	5:00 PM	Sao Tome, Sao Tome and Principe	7:00 AM	4:00
Thu	3/28/2024	At Sea			At Sea		
Fri	3/29/2024	Abidjan, Ivory Coast	7:00 AM	5:00 PM	Abidjan, Ivory Coast	9:00 AM	6:00
Sat	3/30/2024	At Sea			At Sea		
Sun	3/31/2024	At Sea			At Sea		
Mon	4/1/2024	Banjul, Gambia	7:00 AM	6:00 PM	Banjul, Gambia	10:00 AM	8:00
Tue	4/2/2024	Dakar, Senegal	7:00 AM	4:00 PM	Dakar, Senegal	7:00 AM	4:00
Wed	4/3/2024	At Sea			At Sea		
Thu	4/4/2024	At Sea			At Sea		
Fri	4/5/2024	Santa Cruz de Tenerife, Spain	8:00 AM	10:00 PM	Santa Cruz de Tenerife, Spain	7:00 AM	8:00
Sat	4/6/2024	Arrecife, Lanzarote	8:00 AM	5:00 PM	Arrecife, Lanzarote	6:00 AM	3:00
Sun	4/7/2024	At Sea			At Sea		
Mon	4/8/2024	Motril, Spain	7:00 AM	5:00 PM	Motril, Spain	7:00 AM	5:00
Tue	4/9/2024	Alicante, Spain	7:00 AM	3:00 PM	Alicante, Spain	7:00 AM	3:00
Wed	4/10/2024	Barcelona, Spain	7:00 AM		Barcelona, Spain	5:00 AM	



SHORE EXCURSIONS

Shore excursions booked through NCL for Walvis Bay, Namibia; Sao Tome, Sao Tome and Principe; Abidjan, Ivory Coast; Banjul, Gambia; Santa Cruz de Tenerife, Spain; and Lanzarote, Arrecife will be automatically adjusted to coincide with new times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit <u>www.ncl.com</u> for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <u>www.ncl.com/freestyle-cruise/cruise-travel-documents</u>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

It is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit <u>www.ncl.com/sail-safe</u>.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <u>www.ncl.com/travel-requirements-by-country</u> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line