

February 28, 2024

IMPORTANT INFORMATION Itinerary Change

Dear Valued Guests and Travel Partners,

We have important information regarding your upcoming sailing on board Norwegian Dawn on March 8, 2024. Travel Partners are asked to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, unfortunately, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. As such, due to a recent regulatory requirement, the ship is operating at a reduced speed, impacting its original itinerary as shown below.

Original Itinerary				Revised Itinerary		
Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart
3/8/2024	Cape Town, South Africa		5:00 PM	Cape Town, South Africa		5:00 PM
3/9/2024	Cape Town, South Africa	12:00 AM	5:00 PM	Cape Town, South Africa	12:00 AM	3:30 PM
3/10/2024	Mossel Bay, South Africa	8:30 AM	4:30 PM	Mossel Bay, South Africa	9:00 AM	5:00 PM
3/11/2024	Port Elizabeth (Gqeberha), South Africa	7:00 AM	6:00 PM	Port Elizabeth (Gqeberha), South Africa	7:30 AM	6:00 PM
3/12/2024	At Sea			At Sea		
3/13/2024	Richard's Bay, South Africa	5:00 AM	8:00 PM	Richard's Bay, South Africa	2:00 AM	7:00 PM
3/14/2024	Durban, South Africa	6:00 AM	3:00 PM	Durban, South Africa	3:00 AM	1:00 PM
3/15/2024	At Sea			At Sea		
3/16/2024	At Sea			At Sea		
3/17/2024	Luderitz, Namibia	9:00 AM	5:00 PM	At Sea		
3/18/2024	Walvis Bay, Namibia	7:30 AM	5:00 PM	Walvis Bay, Namibia	6:00 AM	1:00 PM
3/19/2024	At Sea			At Sea		
3/20/2024	Cape Town, South Africa	7:00 AM		Cape Town, South Africa	7:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Walvis Bay, Namibia; Cape Town, Mossel Bay, Port Elizabeth (Gqeberha), Richard's Bay, and Durban, South Africa will be automatically adjusted to coincide with new times in port; no further action is required. Shore excursions booked through NCL for Luderitz, Namibia will be automatically canceled, and a full monetary refund of the fare paid will be issued to your onboard account; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <u>www.ncl.com/freestyle-cruise/cruise-travel-documents</u>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY



It is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit <u>www.ncl.com/sail-safe</u>.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <u>www.ncl.com/travel-requirements-by-country</u> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line