

May 15, 2024

IMPORTANT INFORMATION

Disembarkation Time Update

Dear Valued Guests and Travel Partners,

The disembarkation time for your upcoming vacation on board Norwegian Dawn on September 5, 2024, has been updated. Travel Partners are asked to share the below information with impacted guests.

In our ongoing commitment to providing exceptional vacation experiences at every step of the cruise journey, listening to our guests is instrumental. Given recent guest feedback, we aim to provide clarity on when the disembarkation process will begin. Although the ship is scheduled to dock in Stockholm, Sweden on September 14, 2024 at 10:00 a.m., disembarkation will begin on September 15, 2024, at 4:00 a.m. local time. Guests with early departure flights will be given priority for disembarkation at 4:00 a.m. All other guests may disembark at their convenience.

We kindly ask that you listen attentively to all onboard announcements and follow crew instructions to ensure a smooth disembarkation experience. The updated itinerary is as follows:

Original Itinerary					Revised Itinerary		
Date	Port Name	Arrival	Depart		Port Name	Arrival	Depart
9/5/24	Copenhagen, Denmark		4:00 PM		Copenhagen, Denmark		4:00 PM
9/6/24	Oslo, Norway	10:00 AM	9:00 PM		Oslo, Norway	10:00 AM	9:00 PM
9/7/24	At Sea				At Sea		
9/8/24	Berlin (Warnemunde), Germany	6:00 AM	8:00 PM		Berlin (Warnemunde), Germany	6:00 AM	8:00 PM
9/9/24	Gdynia, Poland	1:30 PM	9:30 PM		Gdynia, Poland	1:30 PM	9:30 PM
9/10/24	Klaipeda, Lithuania	7:00 AM	4:00 PM		Klaipeda, Lithuania	7:00 AM	4:00 PM
9/11/24	Riga, Latvia	9:00 AM	5:00 PM		Riga, Latvia	9:00 AM	5:00 PM
9/12/24	Tallinn, Estonia	11:00 AM	7:00 PM		Tallinn, Estonia	11:00 AM	7:00 PM
9/13/24	Helsinki, Finland	7:00 AM	5:00 PM		Helsinki, Finland	7:00 AM	5:00 PM
9/14/24	Stockholm, Sweden	10:00 AM	OVN		Stockholm, Sweden	10:00 AM	OVN
9/15/24	Stockholm, Sweden	12:00 AM			Stockholm, Sweden	4:00 AM	

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

It is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit <u>www.ncl.com/sail-safe</u>.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <u>www.ncl.com/travel-requirements-by-country</u> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!



Sincerely,

Norwegian Cruise Line