February 2, 2024

IMPORTANT INFORMATION Itinerary Change

Dear Valued Guests and Travel Partners,

We have important information regarding your upcoming sailing on board Norwegian Dawn on April 22, 2025. Travel Partners are asked to share this information with impacted guests.

Due to the restrictions on large cruise ships to sail into the Venice Lagoon and dock at the usual piers, large cruise ships calling to Venice are required to anchor outside of the lagoon and utilize tender boats to access the Port of Venice. While we have made every effort possible to maintain these calls to Venice, the tender operation and overall experience this provides our guests has fallen short of the standard we aim to deliver. As a result, we have replaced the tender call to Venice, with a day at sea, as shown below.

We recognize that Venice is one of the world's greatest destinations, cherished by both our guests and crew, and as such acknowledge the inconvenience and frustration this disruption may cause. We appreciate the understanding of our loyal guests and travel agent partners.

Original Itinerary						Revised Itinerary		
Day 👻	Date 🚽	Port Name 👻	Arrival 👻	Depart 👻	-	Port Name 🚽	Arrival 👻	Depart 👻
Tue	4/22/2025	Venice (Trieste), Italy		8:00 PM		Venice (Trieste), Italy		8:00 PM
Wed	4/23/2025	Venice, Italy	6:30 AM	11:00 PM		At Sea		
Thu	4/24/2025	Koper, Slovenia	8:00 AM	4:00 PM		Koper, Slovenia	8:00 AM	4:00 PM
Fri	4/25/2025	Dubrovnik, Croatia	10:00 AM	8:00 PM		Dubrovnik, Croatia	10:00 AM	8:00 PM
Sat	4/26/2025	Kotor, Montenegro	7:00 AM	6:30 PM		Kotor, Montenegro	7:00 AM	6:30 PM
Sun	4/27/2025	Sarande, Albania	8:00 AM	5:00 PM		Sarande, Albania	8:00 AM	5:00 PM
Mon	4/28/2025	Corfu, Greece	7:00 AM	4:00 PM		Corfu, Greece	7:00 AM	4:00 PM
Tue	4/29/2025	Valletta, Malta	12:00 PM	9:00 PM		Valletta, Malta	12:00 PM	9:00 PM
Wed	4/30/2025	Messina (Sicily), Italy	7:00 AM	6:00 PM		Messina (Sicily), Italy	7:00 AM	6:00 PM
Thu	5/1/2025	Naples, Italy	6:30 AM	3:30 PM		Naples, Italy	6:30 AM	3:30 PM
Fri	5/2/2025	Florence/Pisa (Livorno), Italy	8:30 AM	8:30 PM		Florence/Pisa (Livorno), Italy	8:30 AM	8:30 PM
Sat	5/3/2025	Rome (Civitavecchia), Italy	6:00 AM			Rome (Civitavecchia), Italy	6:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Venice, Italy will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit <u>www.ncl.com</u> for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit https://www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit <u>www.ncl.com/sail-safe</u>.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <u>www.ncl.com/travel-requirements-by-country</u> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We thank you for your understanding and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line