



It's Different Out Here™

April 13, 2026

IMPORTANT INFORMATION
Itinerary Change – Disembarkation Port Update

Dear Valued Guests and Travel Partners,

We're delighted to welcome you aboard Norwegian Dawn for your upcoming journey departing September 27, 2026. As we prepare to host you for an unforgettable voyage, please note that the cruise will now disembark in Tarragona, Spain, due to port availability in Lisbon, Portugal. Travel partners, please ensure that impacted guests review the information below.

Even the most thoughtfully curated itineraries may require occasional updates, and while these moments can be unexpected, they also create opportunities to reimagine your journey in fresh and meaningful ways. While we coordinate closely with port authorities to confirm every detail well in advance, operational conditions can change, and at times we're informed that space is no longer available. As fellow travelers at heart, we understand that itinerary changes can bring disappointment, and we truly appreciate your understanding and flexibility.

While this shift may be unexpected, Tarragona offers a beautiful welcome of its own. This ancient port city blends golden beaches with remarkably preserved Roman history, creating a memorable finale to your journey.

As part of this change, our visit to Portimão, Portugal, has been replaced with a relaxing day at sea. This added time onboard allows you to slow down, indulge a little more, and savor the ship at your own pace, whether that means unwinding at the spa, enjoying inspired dining, catching a show, or simply watching the Mediterranean stretch endlessly beyond the horizon. Your updated itinerary is below.

Original Itinerary			
Date	Port Name	Arrival	Depart
9/27/26	Barcelona, Spain		5:00 PM
9/28/26	Palma de Mallorca, Spain	7:00 AM	9:00 PM
9/29/26	Valencia, Spain	7:00 AM	4:00 PM
9/30/26	Motril, Spain	10:00 AM	11:59 PM
10/01/26	Gibraltar, Gibraltar	8:00 AM	3:00 PM
10/02/26	Cadiz, Spain	7:00 AM	7:00 PM
10/03/26	Portimão, Portugal	7:00 AM	6:00 PM
10/04/26	Lisbon, Portugal	6:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Barcelona, Spain		5:00 PM
Palma de Mallorca, Spain	7:00 AM	9:00 PM
Valencia, Spain	7:00 AM	4:00 PM
Motril, Spain	10:00 AM	11:59 PM
Gibraltar, Gibraltar	8:00 AM	3:00 PM
Cadiz, Spain	7:00 AM	7:00 PM
At Sea		
Tarragona, Spain	6:00 AM	

Compensation

We know this change wasn't part of your original plans, and we're grateful for your understanding. To thank you, we're arranging a \$200 non-refundable onboard credit per stateroom, reflected as a \$100 non-refundable onboard credit for guest one and two on your onboard account (restrictions may apply). In addition, we're extending a 20% Future Cruise Credit (FCC) that you can apply toward any of our published sailings departing October 15, 2026 through December 31, 2027. Your FCC will be ready to use beginning on April 20, 2026, giving you plenty of time and flexibility to plan your next getaway.

Guests Who Purchased Transfers, Airfare, Post-Cruise Hotel, or Land Packages Through NCL

If you booked post-cruise transfers, airfare, a hotel stay, or a land package with us, your new pick-up location has already been updated to reflect **Tarragona, Spain**. No further action is required.



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Guests With Independent Transfers or Flights

If you arranged your own transportation from the pier to the airport, please update your plans to reflect our new disembarkation point: **Port of Tarragona**, located at Moll de Balears s/n, Port de Tarragona, 43004 Tarragona, Spain. If you arranged your own flights, we encourage you to contact your airline to make any necessary changes. We also recommend working directly with your travel insurance provider and airline carrier (if applicable) to explore reimbursement options for any out-of-pocket expenses. If you're change or cancelation fees aren't covered by your insurance or the airline, we'll reimburse up to \$300 USD per person. To submit for review, please include your receipts along with documentation of a denied claim at www.ncl.com/case-submission.

Shore Excursions

If you booked a shore excursion through NCL for Portimão, Portugal, no worries, we've got it handled. Those tours will be canceled, and a full refund will be automatically credited to the original form of payment used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

Required Travel Documentation

A passport, visa, and/or other official documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

Your adventure is just around the corner, and we're ready to make every moment feel effortless, memorable, and uniquely yours.

Sincerely,

Norwegian Cruise Line