

November 5, 2023

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests,

Due to damage in Acapulco caused by a recent hurricane, and tide restrictions en route to the Panama Canal crossing the Bridge of the Americas, Norwegian Encore has canceled the call to Manzanillo and Acapulco, Mexico, and Panama City, Panama on November 12, 2023. We understand that itinerary changes can be frustrating, so we offer our genuine apologies for any disappointment this may have caused. In an effort to provide you with the best experience possible, we have revised our itinerary to now include a call to Puerto Caldera, Costa Rica; a charming city with stunning beaches, an array of wildlife, and streets lined with restaurants, bars, and cafés. The modified itinerary follows:

Original Itinerary					Revised Itinerary		
2023	Day	Port	Arrival	Departure	Port	Arrival	Departure
4-Nov	Sat	Cabo San Lucas	11:00 AM	7:00 PM	Cabo San Lucas	11:00 AM	7:00 PM
5-Nov	Sun	Mazatlan	9:00 AM	6:00 PM	Mazatlan	9:00 AM	6:00 PM
6-Nov	Mon	Puerto Vallarta	8:00 AM	8:00 PM	Puerto Vallarta	8:00 AM	8:00 PM
7-Nov	Tues	Manzanillo	7:00 AM	4:00 PM	At Sea		
8-Nov	Wed	Acapulco	9:00 AM	7:00 PM	At Sea		
9-Nov	Thurs	At Sea			Puerto Quetzal	7:00 AM	5:00 PM
10-Nov	Fri	Puerto Quetzal	7:00 AM	5:00 PM	At Sea		
11-Nov	Sat	At Sea			Puerto Caldera	7:00 AM	5:00 PM
12-Nov	Sun	Panama City	6:00 PM	OVN	At Sea		
13-Nov	Mon	Panama City	OVN	10:00 PM	Panama City	4:30 PM	8:00 PM
14-Nov	Tue	Daylight Transit Panama Canal	5:00 AM	7:00 PM	Daylight Transit Panama Canal	5:00 AM	7:00 PM
15-Nov	Wed	Cartagena, Colombia	10:00 AM	6:00 PM	Cartagena, Colombia	10:00 AM	6:00 PM
16-Nov	Thu	At Sea			At Sea		
17-Nov	Fri	George Town, Grand Cayman	7:00 AM	6:00 PM	George Town, Grand Cayman	7:00 AM	6:00 PM
18-Nov	Sat	At Sea			At Sea		
19-Nov	Sun	Miami, Florida	7:00 AM		Miami, Florida	7:00 AM	

As a genuine acknowledgment of the inconvenience caused by the cancelation of our call to Manzanillo and Acapulco, Mexico, and Panama City, Panama, we have arranged for a \$100 non-refundable onboard credit per stateroom. This will reflect as a \$50 non-refundable onboard credit for guest one and guest two on your onboard account.

Shore excursions booked through NCL for Manzanillo and Acapulco, Mexico, and Panama City, Panama on November 12, 2023, will be automatically canceled, and a full monetary refund of the fare paid will be issued to your onboard account; no further action is required. Shore excursions booked through NCL for Panama City, Panama on November 13, 2023 will be automatically adjusted to coincide with the new times in port; if we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be issued to your onboard account; no further action is required. Should have any questions, feel free to visit our Shore Excursion Desk located on deck 6.

We thank you for your understanding and as always, are at your service.

Sincerely,

{Captain's Name}
Norwegian Encore