

August 1, 2023

### IMPORTANT INFORMATION

#### Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Encore's sailing on October 29, 2023. We ask Travel Partners to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. As such, in order to enhance the guest experience, we have revised the original itinerary to now include a call to Manzanillo, Mexico. The updated itinerary is as follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart		
Sun	10/29/2023	Seattle, Washington		5:00 PM	Seattle, Washington		5:00 PM		
Mon	10/30/2023	At Sea			At Sea				
Tue	10/31/2023	San Francisco, California	12:00 PM	10:00 PM	San Francisco, California	12:00 PM	10:00 PM		
Wed	11/1/2023	At Sea			At Sea				
Thu	11/2/2023	Los Angeles, California	7:00 AM	4:00 PM	Los Angeles, California	7:00 AM	4:00 PM		
Fri	11/3/2023	At Sea			At Sea				
Sat	11/4/2023	Cabo San Lucas, Mexico	11:00 AM	7:00 PM	Cabo San Lucas, Mexico	11:00 AM	7:00 PM		
Sun	11/5/2023	Mazatlan, Mexico	9:00 AM	6:00 PM	Mazatlan, Mexico	9:00 AM	6:00 PM		
Mon	11/6/2023	Puerto Vallarta, Mexico	8:00 AM	8:00 PM	Puerto Vallarta, Mexico	8:00 AM	8:00 PM		
Tue	11/7/2023	At Sea			Manzanillo, Mexico	7:00 AM	4:00 PM		
Wed	11/8/2023	Acapulco, Mexico	8:00 AM	5:00 PM	Acapulco, Mexico	9:00 AM	6:00 PM		
Thu	11/9/2023	At Sea			At Sea				
Fri	11/10/2023	Puerto Quetzal, Guatemala	7:00 AM	5:00 PM	Puerto Quetzal, Guatemala	7:00 AM	5:00 PM		
Sat	11/11/2023	At Sea			At Sea				
Sun	11/12/2023	Panama City (Pacific Cruise Terminal), Panama	6:00 PM	OVN	Panama City (Pacific Cruise Terminal), Panama	6:00 PM	OVN		
Mon	11/13/2023	Panama City (Pacific Cruise Terminal), Panama	OVN	10:00 PM	Panama City (Pacific Cruise Terminal), Panama	OVN	10:00 PM		
Tue	11/14/2023	Daylight Transit Panama Canal	5:00 AM	7:00 PM	Daylight Transit Panama Canal	5:00 AM	7:00 PM		
Wed	11/15/2023	Cartagena, Colombia	10:00 AM	6:00 PM	Cartagena, Colombia	10:00 AM	6:00 PM		
Thu	11/16/2023	At Sea			At Sea				
Fri	11/17/2023	George Town, Grand Cayman	7:00 AM	6:00 PM	George Town, Grand Cayman	7:00 AM	6:00 PM		
Sat	11/18/2023	At Sea			At Sea				
Sun	11/19/2023	Miami, Florida	7:00 AM		Miami, Florida	7:00 AM			

#### SHORE EXCURSIONS

Shore excursions booked through NCL for Acapulco, Mexico will be automatically adjusted to coincide with the new times in port; no further action is required. Shore excursions for Manzanillo, Mexico will be available in 2 weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

#### TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit [www.ncl.com/freestyle-cruise/cruise-travel-documents](http://www.ncl.com/freestyle-cruise/cruise-travel-documents). Requirements and policies are subject to change.

#### YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting

destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit [www.ncl.com/sail-safe](http://www.ncl.com/sail-safe).

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit [www.ncl.com/travel-requirements-by-country](http://www.ncl.com/travel-requirements-by-country) to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Encore for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line