

August 21, 2023

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Encore’s sailing on October 15, 2024. We ask Travel Partners to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. As such, in order to enhance the guest experience, we have revised the original itinerary to now include a call to Manzanillo, Mexico, Puntarenas (Puerto Caldera), Costa Rica, and an extended call to Puerto Quetzal, Guatemala. The updated itinerary is as follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart		
Tue	10/15/2024	San Francisco, California		11:00 PM	San Francisco, California		11:00 PM		
Wed	10/16/2024	At Sea			At Sea				
Thu	10/17/2024	Los Angeles, California	7:00 AM	4:00 PM	Los Angeles, California	7:00 AM	4:00 PM		
Fri	10/18/2024	At Sea			At Sea				
Sat	10/19/2024	Cabo San Lucas, Mexico	11:00 AM	7:00 PM	Cabo San Lucas, Mexico	11:00 AM	7:00 PM		
Sun	10/20/2024	Mazatlan, Mexico	7:00 AM	7:00 PM	Puerto Vallarta, Mexico	12:00 PM	9:00 PM		
Mon	10/21/2024	Puerto Vallarta, Mexico	8:00 AM	10:00 PM	Manzanillo, Mexico	7:00 AM	4:00 PM		
Tue	10/22/2024	At Sea			Acapulco, Mexico	9:00 AM	6:00 PM		
Wed	10/23/2024	Acapulco, Mexico	9:00 AM	6:00 PM	At Sea				
Thu	10/24/2024	At Sea			Puerto Quetzal, Guatemala	7:00 AM	8:00 PM		
Fri	10/25/2024	Puerto Quetzal, Guatemala	7:00 AM	5:00 PM	At Sea				
Sat	10/26/2024	At Sea			Puntarenas (Puerto Caldera), Costa Rica	7:00 AM	8:00 PM		
Sun	10/27/2024	Panama City (Pacific Cruise Terminal), Panama	6:00 PM	OVN	At Sea				
Mon	10/28/2024	Panama City (Pacific Cruise Terminal), Panama	OVN	10:00 PM	Panama City (Pacific Cruise Terminal), Panama	7:00 AM	10:00 PM		
Tue	10/29/2024	Daylight Transit Panama Canal			Daylight Transit Panama Canal				
Wed	10/30/2024	Cartagena, Colombia	10:00 AM	6:00 PM	Cartagena, Colombia	10:00 AM	6:00 PM		
Thu	10/31/2024	At Sea			At Sea				
Fri	11/1/2024	George Town, Grand Cayman	7:00 AM	6:00 PM	George Town, Grand Cayman	7:00 AM	6:00 PM		
Sat	11/2/2024	At Sea			At Sea				
Sun	11/3/2024	Miami, Florida	7:00 AM		Miami, Florida	7:00 AM			

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Encore for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line