

August 1, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Encore’s sailing on April 7, 2024. We ask Travel Partners to share this information with impacted guests.

We are committed to delivering exceptional vacation experiences around the world. While we try to maintain original itineraries as much as possible, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. As such, in order to enhance the guest experience, we have revised the original itinerary to now include a call to Manzanillo, Mexico. The updated itinerary is as follows:

Original Itinerary						Revised Itinerary					
Day	Date	Port Name	Arrival	Depart		Port Name	Arrival	Depart			
Sun	4/7/2024	Miami, Florida		5:30 PM		Miami, Florida		5:30 PM			
Mon	4/8/2024	At Sea				At Sea					
Tue	4/9/2024	At Sea				At Sea					
Wed	4/10/2024	Cartagena, Colombia	6:30 AM	1:30 PM		Cartagena, Colombia	6:30 AM	1:30 PM			
Thu	4/11/2024	Daylight Transit Panama Canal	5:00 AM	7:00 PM		Daylight Transit Panama Canal	5:00 AM	7:00 PM			
Thu	4/11/2024	Panama City (Pacific Cruise Terminal), Panama	8:00 PM	OVN		Panama City (Pacific Cruise Terminal), Panama	8:00 PM	OVN			
Fri	4/12/2024	Panama City (Pacific Cruise Terminal), Panama	OVN	8:00 PM		Panama City (Pacific Cruise Terminal), Panama	OVN	8:00 PM			
Sat	4/13/2024	At Sea				At Sea					
Sun	4/14/2024	Puntarenas (Puerto Caldera), Costa Rica	7:00 AM	8:00 PM		Puntarenas (Puerto Caldera), Costa Rica	7:00 AM	8:00 PM			
Mon	4/15/2024	At Sea				At Sea					
Tue	4/16/2024	Puerto Quetzal, Guatemala	7:00 AM	7:00 PM		Puerto Quetzal, Guatemala	7:00 AM	5:00 PM			
Wed	4/17/2024	At Sea				At Sea					
Thu	4/18/2024	At Sea				Manzanillo, Mexico	12:45 PM	8:00 PM			
Fri	4/19/2024	Puerto Vallarta, Mexico	7:00 AM	3:00 PM		Puerto Vallarta, Mexico	7:00 AM	3:00 PM			
Sat	4/20/2024	Cabo San Lucas, Mexico	7:00 AM	3:00 PM		Cabo San Lucas, Mexico	7:00 AM	3:00 PM			
Sun	4/21/2024	At Sea				At Sea					
Mon	4/22/2024	Los Angeles, California	8:00 AM			Los Angeles, California	8:00 AM				

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

We have updated our protocols to further align with those of the broader travel, leisure, and hospitality industry worldwide, making it easier for guests to return to sea with us. As such, we welcome all guests to sail with us, regardless of vaccination status and age, and with no testing or masking requirements. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination-specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Encore for your dream vacation at sea!



As always, we are at your service.

Sincerely,

Norwegian Cruise Line