

June 22, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Encore’s sailing on April 7, 2024. We ask Travel Partners to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. As such, due to port congestion, we have revised the original itinerary, which will now include less days at sea and an overnight call to Panama City, allowing you to fully immerse yourself in the destination. The updated itinerary is as follows:

Original Itinerary				Revised Itinerary			
Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart	
4/7/2024	Miami, Florida		5:30 PM	Miami, Florida		5:30 PM	
4/8/2024	At Sea			At Sea			
4/9/2024	At Sea			At Sea			
4/10/2024	Cartagena, Colombia	6:30 AM	1:30 PM	Cartagena, Colombia	6:30 AM	1:30 PM	
4/11/2024	Daylight Transit Panama Canal	6:30 AM		Daylight Transit Panama Canal	5:00 AM	7:00 PM	
4/11/2024				Panama City (Pacific Cruise Terminal), Panama	8:00 PM	OVN	
4/12/2024	Panama City (Pacific Cruise Terminal), Panama	12:00 AM	8:00 PM	Panama City (Pacific Cruise Terminal), Panama	OVN	8:00 PM	
4/13/2024	At Sea			At Sea			
4/14/2024	At Sea			Puntarenas (Puerto Caldera), Costa Rica	7:00 AM	8:00 PM	
4/15/2024	Puerto Quetzal, Guatemala	7:00 AM	7:00 PM	At Sea			
4/16/2024	At Sea			Puerto Quetzal, Guatemala	7:00 AM	7:00 PM	
4/17/2024	Acapulco, Mexico	8:00 AM	5:00 PM	At Sea			
4/18/2024	At Sea			At Sea			
4/19/2024	Puerto Vallarta, Mexico	7:00 AM	3:00 PM	Puerto Vallarta, Mexico	7:00 AM	3:00 PM	
4/20/2024	Cabo San Lucas, Mexico	7:00 AM	3:00 PM	Cabo San Lucas, Mexico	7:00 AM	3:00 PM	
4/21/2024	At Sea			At Sea			
4/22/2024	Los Angeles, California	8:00 AM	11:00 PM	Los Angeles, California	8:00 AM	11:00 PM	
4/23/2024	At Sea			At Sea			
4/24/2024	San Francisco, California	7:00 AM		San Francisco, California	7:00 AM		

SHORE EXCURSION NOTICE

Shore excursions booked through NCL for Puerto Quetzal, Guatemala will be automatically adjusted to coincide with the new dates/times in port; no further action is required. Shore excursions booked through NCL for Acapulco, Mexico will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions for Puntarenas (Puerto Caldera), Costa Rica will be available in two weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.



YOUR HEALTH AND SAFETY

We have updated our protocols to further align with those of the broader travel, leisure, and hospitality industry worldwide, making it easier for guests to return to sea with us. As such, we welcome all guests to sail with us, regardless of vaccination status and age, and with no testing or masking requirements. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination-specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Encore for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line