



May 24, 2023

**IMPORTANT INFORMATION**  
**Voyage Cancellation**

Dear Valued Guests and Travel Partners,

On behalf of Norwegian Cruise Line, thank you very much for your loyalty and for making us your vacation of choice. We have important information regarding your upcoming sailing onboard Norwegian Epic. We ask that travel advisors please share this update with impacted guests.

As a company, we are committed to providing exceptional vacation experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. As a result of a fleet redeployment, Norwegian Epic's sailings from December 1, 2023, through and including April 9, 2024, have been canceled. We understand the desire to travel now more than ever, so we sincerely apologize for any inconvenience this may cause.

A full monetary refund of the fare paid will be automatically returned to the form of payment provided at the time of reservation. No further action is required; your refund will be automatically processed within 30 business days. You will see the refund returned to the original form of payment seven to 10 business days from the processed date. The visibility of the funds is dependent on each financial institution's internal policies.

For those reservations paid via a previously issued Future Cruise Credit (FCC), 100% of the FCC used will be automatically re-applied to your Latitudes account within 10 days of the cancellation date. No further action is required.

As a token of our appreciation, we have issued a 20% discount in the form of a FCC which can be applied towards any of our published European sailings through and including April 30, 2024. The FCC will be available for use on June 1, 2023.

In addition, all guests will receive a 10% discount in the form of a FCC for another future voyage. This credit may be used by and applied towards any of our published sailings through December 31, 2024 and will be available for use on June 1, 2023. Please note that the 10% and abovementioned 20% offers are not combinable.

Our dedicated team is available to help you rebook your dream vacation when you are ready. Please contact us at 1-800-327-7030 or your travel professional to get started. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

We sincerely appreciate your understanding and look forward to welcoming you aboard very soon.

Sincerely,

Norwegian Cruise Line