

October 18, 2023

**IMPORTANT INFORMATION**  
**Itinerary Change**

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us onboard Norwegian Epic and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding your upcoming sailing on January 21, 2024. We ask Travel Partners to share this information with impacted guests.

We always strive to deliver remarkable experiences for our guests, both onboard our ships and through our curated journeys to bucket-list destinations worldwide. While we truly do our best to maintain original itineraries as much as possible, unfortunately, at times modifications are made to accommodate certain circumstances. As such, due to port congestion in Harvest Caye, Belize on January 25, 2024, we have revised the itinerary as follows:

Original Itinerary				Revised Itinerary			
Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart	
1/21/2024	Orlando & Beaches (Port Canaveral)		6:00 PM	Orlando & Beaches (Port Canaveral)		6:00 PM	
1/22/2024	Great Stirrup Cay, Bahamas	7:00 AM	4:00 PM	Great Stirrup Cay, Bahamas	7:00 AM	4:00 PM	
1/23/2024	At Sea			At Sea			
1/24/2024	Roatan, Bay Islands	10:00 AM	7:00 PM	Roatan, Bay Islands, Honduras	10:00 AM	7:00 PM	
1/25/2024	Harvest Caye, Belize	7:00 AM	3:00 PM	Belize City, Belize	9:00 AM	5:30 PM	
1/26/2024	Cozumel, Mexico	11:00 AM	6:00 PM	Cozumel, Mexico	8:00 AM	6:00 PM	
1/27/2024	At Sea			At Sea			
1/28/2024	Orlando & Beaches (Port Canaveral)	7:00 AM		Orlando & Beaches (Port Canaveral)	7:00 AM		

**SHORE EXCURSIONS**

Shore excursions booked through NCL for Harvest Caye, Belize will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions for Belize City, Belize will be available in 2 weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

**TRAVEL DOCUMENTS**

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit [www.ncl.com/freestyle-cruise/cruise-travel-documents](http://www.ncl.com/freestyle-cruise/cruise-travel-documents). Requirements and policies are subject to change.

**YOUR HEALTH AND SAFETY**

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit [www.ncl.com/sail-safe](http://www.ncl.com/sail-safe).

Please note that destination-specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit [www.ncl.com/travel-requirements-by-country](http://www.ncl.com/travel-requirements-by-country) to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line