

August 1, 2024

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

The departure time for your upcoming vacation on board Norwegian Epic on October 30, 2024, has changed from 5:30 p.m. to 4:00 p.m. Travel Partners are asked to share this information with impacted guests.

We are committed to providing the best vacations at sea and have been working tirelessly to continue elevating the quality of the overall guest experience while positively impacting society and the environment. As we continue to optimize itineraries for fuel efficiency, as a part of our commitment to the environment and sustainability efforts, we have adjusted our departure time as shown below.

Original Itinerary			
Date	Port Name	Arrival	Depart
10/30/24	Orlando & Beaches (Port Canaveral)		5:30 PM
10/31/24	Great Stirrup Cay, Bahamas	8:00 AM	5:00 PM
11/1/24	Nassau, Bahamas	7:00 AM	3:00 PM
11/2/24	Orlando & Beaches (Port Canaveral)	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Orlando & Beaches (Port Canaveral)		4:00 PM
Great Stirrup Cay, Bahamas	8:00 AM	5:00 PM
Nassau, Bahamas	7:00 AM	3:00 PM
Orlando & Beaches (Port Canaveral)	7:00 AM	

GUESTS WHO PURCHASED FLIGHTS DIRECTLY THROUGH NCL

Flights for all guests who arranged airfare through Norwegian Cruise Line will be automatically reticketed to coincide with the updated departure time if required.

GUESTS WITH INDEPENDENT FLIGHTS

All guests with independent flights are encouraged to contact their airline provider and reschedule their flights; if applicable. We recommend that all guests work directly with their travel insurance provider, and airline carrier if applicable, for reimbursement options related to any expenses incurred. Should any airline-imposed change/cancelation fees not be covered by your insurance provider or the airline, we will reimburse up to \$300 USD per person. Please submit your receipts including documentation of denied claim for review at www.ncl.com/case-submission.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

It is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

Our guests are the heart of Norwegian Cruise Line, and we are grateful that you've chosen to sail with us!

As always, we are at your service.



Sincerely,

Norwegian Cruise Line