

August 16, 2023

IMPORTANT INFORMATION Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Epic's sailing on March 17, 2024. Travel partners are asked to share this information with impacted guests.

We always strive to deliver remarkable experiences for our guests, both onboard our ships and through our curated journeys to bucket-list destinations worldwide. While we truly do our best to maintain original itineraries as much as possible, unfortunately, at times modifications are made to accommodate certain circumstances. As such, due to port congestion in the Western Caribbean, we have revised the original itinerary to now include a call to three new ports in the Eastern Caribbean. We understand that itinerary changes can be frustrating and offer our genuine apologies for any inconvenience or disappointment this may cause. Please rest assured that the revised itinerary has been developed with an exceptional guest experience in mind. The updated itinerary is as follows:

Original Itinerary						Revised Itinerary		
Day ▼	Date ▼	Port Name	Arrival ▼	Depart	-	Port Name	✓ Arrival	Depart ▼
Sun	3/17/2024	Orlando & Beaches (Port Canaveral)		6:00 PM		Orlando & Beaches (Port Canaveral)		6:00 PM
Mon	3/18/2024	Great Stirrup Cay, Bahamas	7:00 AM	4:00 PM		Great Stirrup Cay, Bahamas	7:00 AM	4:00 PM
Tue	3/19/2024	At Sea				At Sea		
Wed	3/20/2024	Roatan, Bay Islands	10:00 AM	7:00 PM		San Juan, Puerto Rico	10:00 AM	6:00 PM
Thu	3/21/2024	Harvest Caye, Belize	7:00 AM	3:00 PM		St. Thomas, US Virgin Islands	6:00 AM	2:00 PM
Fri	3/22/2024	Cozumel, Mexico	11:00 AM	6:00 PM		Amber Cove, Dominican Republic	8:30 AM	4:00 PM
Sat	3/23/2024	At Sea				At Sea		
Sun	3/24/2024	Orlando & Beaches (Port Canaveral)	7:00 AM			Orlando & Beaches (Port Canaveral)	7:00 AM	

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination-specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Epic for your dream vacation at sea!

Sincerely,

Norwegian Cruise Line