

March 31, 2023

Dear Valued Guests and Travel Partners,

At Norwegian Cruise Line, we value your loyalty and thank you for making us your vacation of choice. We have important information regarding Norwegian Epic's 11-day sailing from Civitavecchia, Italy on April 19, 2024. Travel partners are asked to share this information with impacted guests.

We are committed to delivering exceptional vacation experiences around the world. While it is always our intention to maintain original itineraries, at times unforeseen circumstances require us to make modifications. As a result of a fleet redeployment, the abovementioned itinerary has been modified from an 11-day to a 10-day voyage, which will now end on April 29, 2024, in Civitavecchia, Italy. We apologize for any inconvenience this may cause. The revised itinerary is as follows:

Original Itinerary					Revised Itinerary				
Date	Weekday	Port Name	Arrival	Departure	Date	Port Name	Arrival	Departure	
19-Apr-2024	Fri	Civitavecchia, Italy		5:00 PM	19-Apr-2024	Civitavecchia		5:00 PM	
20-Apr-2024	Sat	Messina Strait (Transit), Italy			20-Apr-2024	Messina Strait (Transit), Italy			
21-Apr-2024	Sun	Santorini, Greece	1:00 PM	10:00 PM	21-Apr-2024	Santorini, Greece	1:00 PM	10:00 PM	
22-Apr-2024	Mon	Piraeus, Greece	7:00 AM	6:00 PM	22-Apr-2024	Piraeus, Greece	7:00 AM	6:00 PM	
23-Apr-2024	Tue	Mykonos, Greece	7:00 AM	2:00 PM	23-Apr-2024	Mykonos, Greece	7:00 AM	2:00 PM	
24-Apr-2024	Wed	Corfu, Greece	12:00 PM	7:00 PM	24-Apr-2024	Corfu, Greece	12:00 PM	7:00 PM	
25-Apr-2024	Thu	Valletta, Malta	1:30 PM	10:00 PM	25-Apr-2024	Valletta, Malta	1:30 PM	10:00 PM	
26-Apr-2024	Fri	Messina, Italy	8:00 AM	6:00 PM	26-Apr-2024	Messina, Italy	8:00 AM	6:00 PM	
26-Apr-2024	Fri	Messina Strait (Transit), Italy			26-Apr-2024	Messina Strait (Transit), Italy			
27-Apr-2024	Sat	Naples, Italy	6:30 AM	4:30 PM	27-Apr-2024	Naples, Italy	6:30 AM	4:30 PM	
28-Apr-2024	Sun	Livorno, Italy	9:00 AM	8:30 PM	28-Apr-2024	Livorno, Italy	9:00 AM	8:30 PM	
29-Apr-2024	Mon	Cannes, France	7:00 AM	4:00 PM	29-Apr-2024	Civitavecchia	6:00 AM		
30-Apr-2024	Tue	Civitavecchia	6:00 AM	5:00 PM					

WHAT HAPPENS NEXT:

All guests may choose one of the following options by Monday, April 10, 2023:

- 1) Sail on Norwegian Epic's modified 10-day itinerary and receive a 10% reduction of the original voyage fare paid as a result of the modification. If you have paid for your reservation in full, the adjustment will be refunded and processed within 30 business days to the original form of payment used at the time of booking. If you have not yet paid in full, the adjustment will be automatically applied to your reservation within 30 business days. If this is the preferred option, no further action is required.

OR

- 2) Cancel the current Norwegian Epic reservation and receive a 10% discount off your next cruise. Guests who choose this option must contact us no later than Monday, April 10, 2023. In the U.S. and Canada, guests should call 1-800-327-7030, visit www.ncl.com or contact their travel advisor. Guests residing outside of the U.S. and Canada, should visit www.ncl.com for local contact information.
 - The 10% discount is combinable with all available promotions at the time of booking, regardless of the option selected, and will be added to your Latitudes account by April 17, 2023. This discount can be applied towards sailings from April 17, 2023, through December 31, 2024.
 - Upon cancellation, guests will receive a full refund that will automatically be returned to the original form of payment. The refund will be processed within 30 business days of cancellation and will be returned within seven to ten business days following the processed date. The visibility of the funds is dependent on the guest's financial

institution's internal policies. If the current reservation was paid utilizing a Future Cruise Credit (FCC), 100% of the FCC used will be re-applied to the guest's Latitudes account. No further action is required. The FCC(s) will be automatically returned by April 14, 2023.

Guests who do not contact us by Monday, April 10, 2023, will have their reservations moved to Norwegian Epic's 10-day itinerary shown above.

SHORE EXCURSIONS

Shore excursions booked through NCL for Cannes, France will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination-specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Epic for your dream vacation at sea!

Sincerely,

Norwegian Cruise Line