

April 17, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

At Norwegian Cruise Line, we value your loyalty and thank you for making us your vacation of choice. We have important information regarding Norwegian Epic's 9-day sailing from Civitavecchia, Italy on April 30, 2024. Travel partners are asked to share this information with impacted guests.

As a result of a fleet redeployment, the abovementioned itinerary has been extended from a 9-day to a 10-day voyage. The sailing will now depart on April 29, 2024, from Civitavecchia, Italy and include a transit through Messina Strait as well as a call to Piraeus (Athens), Greece. The revised itinerary is as follows:

Original Itinerary					Revised Itinerary			
Date	Weekday	Port Name	Arrival	Departure	Date	Port Name	Arrival	Departure
					29-Apr-2024	Civitavecchia		5:00 PM
30-Apr-2024	Tue	Civitavecchia		5:00 PM	30-Apr-2024	Messina Strait (Transit)		
1-May-2024	Wed	At Sea			1-May-2024	Santorini	1:00 PM	10:00 PM
2-May-2024	Thu	Santorini, Greece	1:00 PM	10:00 PM	2-May-2024	Piraeus	7:00 AM	6:00 PM
3-May-2024	Fri	Mykonos, Greece	7:00 AM	2:00 PM	3-May-2024	Mykonos	7:00 AM	2:00 PM
4-May-2024	Sat	Corfu, Greece	12:00 PM	7:00 PM	4-May-2024	Corfu	12:00 PM	7:00 PM
5-May-2024	Sun	Valletta, Malta	1:30 PM	10:00 PM	5-May-2024	Valletta	1:30 PM	10:00 PM
6-May-2024	Mon	Messina, Italy	8:00 AM	6:00 PM	6-May-2024	Messina	8:00 AM	6:00 PM
7-May-2024	Tue	Naples, Italy	6:30 AM	4:30 PM	7-May-2024	Naples	6:30 AM	4:30 PM
8-May-2024	Wed	Livorno, Italy	9:00 AM	8:30 PM	8-May-2024	Livorno	9:00 AM	8:30 PM
9-May-2024	Thu	Civitavecchia	6:00 AM		9-May-2024	Civitavecchia	6:00 AM	

WHAT HAPPENS NEXT:

All guests may choose one of the following options by Monday, April 24, 2023:

- 1) Sail on Norwegian Epic's new 10-day itinerary at no additional cost; that is an additional day to explore the ancient ruins and sunny beaches of the Mediterranean and Greek Isles for free! If this is the preferred option, no further action is required.

OR

- 2) Cancel the current Norwegian Epic reservation and rebook at a later date. Guests who choose this option must contact us no later than Monday, April 24, 2023. In the U.S. and Canada, guests should call 1-800-327-7030, visit www.ncl.com or contact their travel advisor. Guests residing outside of the U.S. and Canada, should visit www.ncl.com for local contact information.
 - Upon cancellation, guests will receive a full refund that will automatically be returned to the original form of payment. The refund will be processed within 30 business days of cancellation and will be returned within seven to ten business days following the processed date. The visibility of the funds is dependent on the guest's financial institution's internal policies. If the current reservation was paid utilizing a Future Cruise Credit (FCC), 100% of the FCC used will be re-applied to the guest's Latitudes account. No further action is required.

Guests who do not contact us by Monday, April 24, 2023, will have their reservations moved to Norwegian Epic's new 10-day itinerary.

We truly appreciate your understanding and thank you for your continued loyalty. As such, all impacted guests will receive a 10% discount on their next cruise, combinable with all available promotions at the time of booking, regardless of the option selected. The 10% discount will be added to the guest's Latitudes account and will be available as of May 12, 2023. This discount can be applied towards sailings from May 12, 2023, through December 31, 2024.

SHORE EXCURSIONS

Shore excursions booked through NCL for Santorini, Greece will be adjusted to coincide with new dates and times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination-specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Epic for your dream vacation at sea!

Sincerely,

Norwegian Cruise Line