

May 2, 2024

#### IMPORTANT INFORMATION

**Itinerary Change** 

Dear Valued Guests and Travel Partners,

The itinerary for your upcoming vacation on board Norwegian Epic on July 24, 2024 has changed. In addition, the ship will now depart from Valletta, Malta at 9:00 p.m. local time. Travel Partners are asked to share this information with impacted guests.

As part of our commitment to deliver exceptional vacation experiences at every step of the cruise journey, listening to our guests is instrumental. Given recent guest feedback, and to accommodate certain circumstances including but not limited to fuel optimization as a part of our commitment to the environment and sustainability efforts, as well as global maritime regulations, we have adjusted the original itinerary as shown below. We apologize for any inconvenience these adjustments may cause.

We recognize the importance that destinations play in our guests' vacation decision-making process and assure you that these modifications were made with an optimal guest experience top-of-mind. While we will no longer be calling on Corfu, Greece, we are pleased to share that we have added a visit to Olympia (Katakolon), Greece. In addition, we have extended our visit to Mykonos, Greece and Messina (Sicily), Italy.

Please note, in order to accommodate early departure flights, the disembarkation time in Valletta, Malta has been updated, and will now commence at 11:00 a.m. local time. The modified itinerary is as follows:

Original Itinerary				
Date	Port Name	Arrival	Depart	
7/24/2024	Valletta, Malta		10:00 PM	
7/25/2024	Messina (Sicily), Italy	8:00 AM	6:00 PM	
7/26/2024	Naples, Italy	6:30 AM	4:30 PM	
7/27/2024	Florence/Pisa (Livorno), Italy	9:00 AM	8:30 PM	
7/28/2024	Rome (Civitavecchia), Italy	6:00 AM	5:00 PM	
7/29/2024	At Sea			
7/30/2024	Santorini, Greece	1:00 PM	10:00 PM	
7/31/2024	Athens (Piraeus), Greece	7:00 AM	6:00 PM	
8/1/2024	Mykonos, Greece	7:00 AM	2:00 PM	
8/2/2024	Corfu, Greece	12:00 PM	7:00 PM	
8/3/2024	Valletta, Malta	1:30 PM		

Revised Itinerary				
Port Name	Arrival	Depart		
Valletta, Malta		9:00 PM		
Messina (Sicily), Italy	7:00 AM	6:00 PM		
Naples, Italy	6:45 AM	4:30 PM		
Florence/Pisa (Livorno), Italy	9:00 AM	8:30 PM		
Rome (Civitavecchia), Italy	6:00 AM	5:00 PM		
At Sea				
Santorini, Greece	1:00 PM	10:00 PM		
Athens (Piraeus), Greece	7:00 AM	6:00 PM		
Mykonos, Greece	7:00 AM	4:00 PM		
Olympia (Katakolon), Greece	8:00 AM	4:00 PM		
Valletta, Malta	11:00 AM			

## **GUESTS WHO PURCHASED FLIGHTS DIRECTLY THROUGH NCL**

Flights for all guests who arranged airfare through Norwegian Cruise Line will be automatically reticketed to coincide with the updated departure time if required.

### **GUESTS WITH INDEPENDENT FLIGHTS**

All guests with independent flights are encouraged to contact their airline provider and reschedule their flights; if applicable. We recommend that all guests work directly with their travel insurance provider, and airline carrier if applicable, for reimbursement options related to any expenses incurred. Should any airline-imposed change/cancelation fees not be covered by your insurance provider or the airline, we will reimburse up to \$300 USD per person. Please submit your receipts including documentation of denied claim for review at <a href="https://www.ncl.com/case-submission">www.ncl.com/case-submission</a>.

#### **SHORE EXCURSIONS**



Shore excursions booked through NCL for Corfu, Greece will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions booked through NCL for Naples, Italy will be automatically adjusted to coincide with the new times in port; no further action is required. Shore excursions for Olympia (Katakolon), Greece will be available to book beginning on May 10, 2024. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit <a href="https://www.ncl.com">www.ncl.com</a> for local contact information.

# **TRAVEL DOCUMENTS**

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

#### YOUR HEALTH AND SAFETY

It is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit <a href="https://www.ncl.com/sail-safe">www.ncl.com/sail-safe</a>.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <a href="https://www.ncl.com/travel-requirements-by-country">www.ncl.com/travel-requirements-by-country</a> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line