



March 28, 2024

**IMPORTANT INFORMATION**  
**Voyage Cancellation**

Dear Valued Guests and Travel Partners,

We have important information regarding your upcoming sailing on board Norwegian Epic. Travel Partners are asked to share the below information with impacted guests.

We have been monitoring the situation in Israel, and despite our best hopes that it would de-escalate, we have made the decision to alter published itineraries that transit through and around the region. With this in mind, we have made the decision to cancel Norwegian Epic's sailings on November 1, 2025 and November 11, 2025 in order to reroute her and accommodate the early start to her Caribbean cruise season. These new itineraries will be available to book beginning on April 9, 2024. We share your disappointment and sincerely apologize for any inconvenience this may cause.

A full monetary refund of the fare paid will be automatically returned to the form of payment provided at the time of reservation. No further action is required; your refund will be automatically processed within 30 business days. You will see the refund returned to the original form of payment seven to 10 business days from the processed date. The visibility of the funds is dependent on each financial institution's internal policies.

For those reservations paid via a previously issued Future Cruise Credit (FCC), 100% of the FCC used will be automatically re-applied to your Latitudes account within 10 days of the cancellation date. No further action is required.

As a genuine acknowledgement of the inconvenience caused, we will be extending a 10% discount in the form of an FCC to be used towards any of our published sailings through December 31, 2025. The FCC will be available for use beginning on April 4, 2024.

Should you wish to consider an alternate date of travel with a similar itinerary, we have exciting options available for you:

***Norwegian Pearl***

May 20, 2025: 11-Day Greek Isles Cruise from Rome (Civitavecchia) to Athens: Santorini, Rhodes and Istanbul

***Norwegian Sky***

October 2, 2025: 12-Day Greek Isles Cruise from Istanbul to Rome (Civitavecchia): Santorini, Athens and Florence (Livorno)

To use the abovementioned FCC towards one of these sailings, you may book your vacation now and apply the FCC to your reservation once it becomes available.

Our dedicated team is available to help you rebook your dream vacation when you are ready. Please contact us at 1-800-327-7030 or your travel professional to get started. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

We sincerely appreciate your understanding and look forward to welcoming you aboard very soon.

Sincerely,

Norwegian Cruise Line