



June 6, 2023

IMPORTANT INFORMATION
Voyage Cancellation

Dear Valued Guests and Travel Partners,

On behalf of Norwegian Cruise Line, thank you very much for your loyalty and for making us your vacation of choice. We have important information regarding your upcoming sailing onboard Norwegian Epic. We ask that travel advisors please share this update with impacted guests.

As part of our commitment to continuously offer extraordinary vacation experiences around the world for our guests, and to uphold a consistent world-class product across our fleet, Norwegian Epic will be undergoing a revitalization in 2025. In order to complete these enhancements, Norwegian Epic's sailings on April 15, 2025, April 26, 2025, and May 5, 2025, have been canceled. We sincerely apologize for any inconvenience this may cause.

A full monetary refund of the fare paid will be automatically returned to the form of payment provided at the time of reservation. No further action is required; your refund will be automatically processed within 30 business days. You will see the refund returned to the original form of payment seven to 10 business days from the processed date. The visibility of the funds is dependent on each financial institution's internal policies.

For those reservations paid via a previously issued Future Cruise Credit (FCC), 100% of the FCC used will be automatically re-applied to your Latitudes account within ten days of the cancellation date. No further action is required.

In addition, beginning June 12, 2023, all guests will also receive a 10% discount in the form of an FCC for a future voyage. This credit may be used by and applied towards any of our published sailings through December 31, 2025.

Our dedicated team is available to help you rebook your dream vacation when you are ready. Please contact us at 1-800-327-7030 or your travel professional to get started. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

We sincerely appreciate your understanding and look forward to welcoming you aboard very soon.

Sincerely,

Norwegian Cruise Line