



May 2, 2024

**IMPORTANT INFORMATION**  
**Voyage Cancellation**

Dear Valued Guests and Travel Partners,

Norwegian Escape's sailings from November 16, 2025 through and including November 30, 2025 have been canceled, due to limited availability at the embarkation port. Travel Partners are asked to share the below information with impacted guests.

Due to limited port availability preventing us from departing New Orleans on November 16, 2025, November 23, 2025, and November 30, 2025, Norwegian Escape's sailings from November 16, 2025, through November 30, 2025, have been canceled. We will be adjusting the ship's departure dates and her new sailings, now departing from New Orleans on November 15, 2025, November 22, 2025, and November 29, 2025, will be available to book beginning on May 20, 2024.

A full monetary refund of the fare paid will be automatically returned to the form of payment provided at the time of reservation. No further action is required; your refund will be automatically processed within 30 business days. You will see the refund returned to the original form of payment seven to 10 business days from the processed date. The visibility of the funds is dependent on each financial institution's internal policies.

For those reservations paid via a previously issued Future Cruise Credit (FCC), 100% of the FCC used will be automatically re-applied to your Latitudes account within 10 days of the cancellation date. No further action is required.

As a genuine acknowledgement of the inconvenience caused, we will be extending a 10% discount in the form of an FCC to be used towards any of our published sailings through December 31, 2025. The FCC will be available for use beginning on May 9, 2024.

Should you wish to consider an alternate date of travel with a similar itinerary, we recommend the options below:

***Norwegian Escape***

November 15, 2025: 7-Day Caribbean Cruise Round-trip from New Orleans: Harvest Caye, Cozumel and Roatan

November 22, 2025: 7-Day Caribbean Cruise Round-trip from New Orleans: Harvest Caye, Cozumel and Roatan

November 29, 2025: 7-Day Caribbean Cruise Round-trip from New Orleans: Harvest Caye, Cozumel and Roatan

December 7, 2025: 7-Day Caribbean Cruise Round-trip from New Orleans: Harvest Caye, Cozumel and Roatan

All above sailings are available to book beginning on May 20, 2024.

***Norwegian Encore***

November 15, 2025: 7-Day Caribbean Cruise Round-trip from Miami: Harvest Caye, Cozumel and Roatan

November 22, 2025: 7-Day Caribbean Cruise Round-trip from Miami: Harvest Caye, Cozumel and Roatan

All above sailings are now available to book.

To use the abovementioned FCC towards one of the sailings on board Norwegian Encore, now available for booking, you can reserve your vacation now, and apply the FCC to your reservation once it becomes available.

Our dedicated team is available to help you rebook your dream vacation when you are ready. Please contact us at 1-800-327-7030 or your travel professional to get started. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

We sincerely appreciate your understanding and look forward to welcoming you aboard very soon.

Sincerely,

Norwegian Cruise Line