

September 18, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us onboard Norwegian Gem and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding your upcoming sailing on October 1, 2023. We ask Travel Partners to share this information with impacted guests.

We are committed to delivering remarkable experiences for our guests, both onboard our ships and through our curated journeys to bucket-list destinations worldwide. While we try to maintain original itineraries as much as possible, unfortunately, at times modifications are made to accommodate certain circumstances. As such, due to updated port availability and in order to remain compliant with tidal restrictions, the itinerary has been revised as shown below. We understand that itinerary changes can be frustrating, so we offer our genuine apologies for any inconvenience or disappointment this may cause. Please rest assured that the revised itinerary has been developed with an exceptional guest experience in mind.

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart		
Sun	10/1/2023	Rome (Civitavecchia), Italy		5:00 PM	Rome (Civitavecchia), Italy		5:00 PM		
Mon	10/2/2023	Naples, Italy	6:30 AM	7:00 PM	Naples, Italy	6:30 AM	6:00 PM		
Tue	10/3/2023	Taormina (Sicily), Italy	7:00 AM	4:00 PM	Taormina (Sicily), Italy	8:00 AM	4:00 PM		
Wed	10/4/2023	Zakynthos, Greece	8:00 AM	7:00 PM	Zakynthos, Greece	10:00 AM	7:00 PM		
Thu	10/5/2023	At Sea			At Sea				
Fri	10/6/2023	Alexandria (Cairo), Egypt	6:00 AM	8:00 PM	Alexandria (Cairo), Egypt	6:00 AM	8:00 PM		
Sat	10/7/2023	Port Said, Egypt	6:30 AM	9:00 PM	Port Said, Egypt	6:30 AM	9:00 PM		
Sun	10/8/2023	Jerusalem (Ashdod), Israel	7:00 AM	8:00 PM	Jerusalem (Ashdod), Israel	7:00 AM	8:00 PM		
Mon	10/9/2023	Limassol, Cyprus	8:00 AM	5:00 PM	Limassol, Cyprus	9:00 AM	5:00 PM		
Tue	10/10/2023	Rhodes, Greece	8:00 AM	6:00 PM	Rhodes, Greece	9:00 AM	6:00 PM		
Wed	10/11/2023	Kusadasi, Turkey	6:30 AM	12:30 PM	Kusadasi, Turkey	6:30 AM	12:30 PM		
Thu	10/12/2023	Istanbul, Turkey	7:00 AM		Istanbul, Turkey	7:00 AM			

SHORE EXCURSIONS

Shore excursions booked through NCL for Naples, Italy, Taormina (Sicily), Italy, Zakynthos, Greece, Limassol, Cyprus, and Rhodes, Greece will be automatically adjusted to coincide with the new times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line