

June 28, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Gem’s sailing on October 12, 2023. We ask Travel Partners to share this information with impacted guests.

Due to the limited ability to sail into the Venice Lagoon and dock at the piers normally earmarked for large cruise ships, cruise ships calling to Venice are now required to anchor outside of the lagoon and utilize tender boats to access the Port of Venice. As a result, we had previously modified the itineraries for Norwegian Gem to tender guests to Venice.

While we have made every effort possible to maintain calls to Venice, the tender operations and overall experience this provided our guests has fallen short of the standard we aim to deliver. As a result, our call to Venice will be replaced with a call to Trieste, Italy, and a new port of call to Split, Croatia will be offered. Additionally, complimentary transportation will be available from Trieste to Venice for guests who wish to spend their day exploring this magical city. We apologize for any inconvenience this change may cause; however, we hope you will continue to enjoy the incredible destinations you will enjoy during your voyage. Please note, while you may take the extended time in Trieste to explore the city, all guests and their belongings are required to clear immigration prior to disembarking the ship therefor all guests must debark on October 22, 2023. The revised itinerary is as follows:

Original Itinerary					Revised Itinerary		
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart
Thu	10/12/2023	Istanbul, Turkey		7:00 PM	Istanbul, Turkey		7:00 PM
Fri	10/13/2023	Kusadasi, Turkey	1:30 PM	7:30 PM	Kusadasi, Turkey	1:30 PM	7:30 PM
Sat	10/14/2023	Santorini, Greece	8:00 AM	6:00 PM	Santorini, Greece	8:00 AM	6:00 PM
Sun	10/15/2023	Mykonos, Greece	7:00 AM	7:00 PM	Mykonos, Greece	7:00 AM	7:00 PM
Mon	10/16/2023	Athens (Piraeus), Greece	6:00 AM	6:00 PM	Athens (Piraeus), Greece	6:00 AM	6:00 PM
Tue	10/17/2023	Olympia (Katakolon), Greece	8:00 AM	4:00 PM	Olympia (Katakolon), Greece	8:00 AM	4:00 PM
Wed	10/18/2023	Corfu, Greece	6:30 AM	5:00 PM	Corfu, Greece	6:30 AM	5:00 PM
Thu	10/19/2023	Dubrovnik, Croatia	7:30 AM	4:00 PM	Dubrovnik, Croatia	7:30 AM	6:00 PM
Fri	10/20/2023	Venice, Italy	9:00 AM	11:00 PM	Split, Croatia	6:30 AM	4:00 PM
Sat	10/21/2023	Rijeka, Croatia	8:00 AM	7:00 PM	Venice (Trieste), Italy	6:30 AM	OVN
Sun	10/22/2023	Venice (Trieste), Italy	6:00 AM		Venice (Trieste), Italy	12:00 AM	

SHORE EXCURSIONS

In an effort to still provide our guests with the opportunity to explore Venice, scheduled shore excursions booked through NCL to Venice will now be launched from Trieste, Italy, and will be adjusted to coincide with the new dates/times in port; no further action is required. If we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Additional details will be available onboard. Shore excursions for Split, Croatia will be available in two weeks. Should you wish to book the complimentary transfer, any new tours or have any questions, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Gem for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line