

November 9, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us on board Norwegian Gem and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding your upcoming sailing on December 22, 2023. We ask Travel Partners to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, unfortunately, at times modifications are made to accommodate certain circumstances. As such, the itinerary has been revised as follows:

Original Itinerary					Revised Itinerary			
Date	Port Name	Country	Arrival	Depart	Port Name	Country	Arrival	Depart
12/22/2023	Miami, FL	United States of America		5:30 PM	Miami, FL	United States of America		5:30 PM
12/23/2023	At Sea				At Sea			
12/24/2023	George Town	Cayman Islands	8:00 AM	5:00 PM	George Town	Cayman Islands	8:00 AM	4:00 PM
12/25/2023	At Sea	At sea			At Sea	At sea		
12/26/2023	Cartagena (Colombia)	Colombia	6:00 AM	2:00 PM	Cartagena (Colombia)	Colombia	6:00 AM	2:00 PM
12/27/2023	Panama Canal - Gatun Yacht Club	Panama	5:00 AM	3:00 PM	Panama Canal - Gatun Yacht Club	Panama	5:00 AM	3:00 PM
12/27/2023	Colon	Panama	5:00 PM	8:00 PM	Colon	Panama	5:00 PM	8:00 PM
12/28/2023	Puerto Limon	Costa Rica	7:00 AM	4:00 PM	Puerto Limon	Costa Rica	7:00 AM	4:00 PM
12/29/2023	At Sea	At sea			At Sea	At sea		
12/30/2023	Harvest Caye	Belize	10:00 AM	4:30 PM	Harvest Caye	Belize	10:00 AM	4:30 PM
12/31/2023	Cozumel	Mexico	12:30 PM	8:30 PM	Cozumel	Mexico	12:30 PM	8:30 PM
1/1/2024	At Sea	At sea			At Sea	At sea		
1/2/2024	Miami, FL	United States of America	7:00 AM		Miami, FL	United States of America	7:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for George Town, Grand Cayman will be automatically adjusted to coincide with the new times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line