

February 2, 2023

**IMPORTANT INFORMATION**  
**Itinerary Change**

Dear Valued Guests and Travel Partners,

On behalf of Norwegian Cruise Line (NCL), we thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Gem’s sailing on February 17, 2023. We ask Travel Partners to share this information with impacted guests.

We are committed to delivering exceptional vacation experiences around the world. As such, it is always our intention to maintain original itineraries. However, at times, unforeseen circumstances require us to make modifications. Due to port congestion, the itinerary has been revised as follows:

Original Itinerary					Revised Itinerary		
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart
Fri	2/17/2023	New York, New York		4:00 PM	New York, New York		4:00 PM
Sat	2/18/2023	At Sea			At Sea		
Sun	2/19/2023	At Sea			At Sea		
Mon	2/20/2023	Puerto Plata, Dominican Republic	10:00 AM	4:00 PM	Puerto Plata, Dominican Republic	10:00 AM	6:00 PM
Tue	2/21/2023	Tortola, British Virgin Islands	11:00 AM	8:00 PM	San Juan, Puerto Rico	11:00 AM	9:00 PM
Wed	2/22/2023	St. Thomas, Us Virgin Islands	7:00 AM	7:00 PM	St. Thomas, US Virgin Islands	7:00 AM	7:00 PM
Thu	2/23/2023	San Juan , Puerto Rico	7:00 AM	3:00 PM	Philipsburg, St. Maarten	7:00 AM	5:00 PM
Fri	2/24/2023	At Sea			Tortola, British Virgin Islands	7:00 AM	1:00 PM
Sat	2/25/2023	Royal Naval Dockyard, Bermuda	11:00 AM	4:00 PM	At Sea		
Sun	2/26/2023	At Sea			At Sea		
Mon	2/27/2023	New York, New York	10:00 AM		New York, New York	10:00 AM	

**SHORE EXCURSIONS**

Shore excursions booked through NCL for Puerto Plata, Dominican Republic, Tortola, British Virgin Islands, and San Juan Puerto Rico, will be automatically adjusted to coincide with new dates/times in port; no further action is required. Shore excursions booked through NCL for Royal Naval Dockyard, Bermuda will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

**TRAVEL DOCUMENTS**

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit [www.ncl.com/freestyle-cruise/cruise-travel-documents](http://www.ncl.com/freestyle-cruise/cruise-travel-documents). Requirements and policies are subject to change.

**YOUR HEALTH AND SAFETY**

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit [www.ncl.com/sail-safe](http://www.ncl.com/sail-safe).

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit [www.ncl.com/travel-requirements-by-country](http://www.ncl.com/travel-requirements-by-country) to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Gem for your dream vacation at sea!

As always, we are at your service.

Katty Byrd  
Senior Vice President, Guest Services