

May 19, 2023

**IMPORTANT INFORMATION**  
**Itinerary Change**

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Gem’s sailing on May 22, 2023. We ask Travel Partners to share this information with impacted guests.

The Italian government has limited cruise ships of a certain size with the ability to sail into the Venice Lagoon and dock at the piers normally earmarked for large cruise ships with the intention to preserve the lagoon for generations to come. This means, at best, any call to Venice would require cruise ships to anchor outside of the lagoon and utilize tender boats to access the Port of Venice. As a result, we had modified the itineraries for Norwegian Gem to embark from the Port of Trieste and had intended to tender guests to Venice.

While we have made every effort possible to maintain calls to Venice, the tender operation and overall experience this provides our guests has fallen short of the standard we aim to deliver. As a result, our call to Venice will be replaced with an overnight in Trieste, Italy and arrangements have been made to ensure all guests still have the opportunity to explore the magical city of Venice. Please note, while you may take the extended time in Trieste to explore the city, all guests must check-in and embark on May 22, 2023. The all-board time on May 23, 2023 will be announced at the time of embarkation. The revised itinerary is as follows:

Original Itinerary		
Date	Port Name	ARR/DEPT
22-May	TRIESTE, ITALY	2200
23-May	VENICE, ITALY	630/2300
24-May	RIJEKA, CROATIA	0800/1800
25-May	SPLIT, CROATIA	0700/1800
26-May	KOTOR, MONTENEGRO	0630/2000
27-May	DUBROVNIK, CROATIA	0630/1700
28-May	CORFU, GREECE	0630/1500
29-May	SANTORINI ISLAND, GREECE	1330/2200
30-May	MYKONOS, GREECE	0630/2100
31-May	PIRAEUS (ATHENS), GREECE	600

Revised Itinerary		
Date	Port Name	ARR/DEPT
22-May	TRIESTE, ITALY	OVN
23-May	TRIESTE, ITALY	OVN/2000
24-May	RIJEKA, CROATIA	0800/1800
25-May	SPLIT, CROATIA	0700/1800
26-May	KOTOR, MONTENEGRO	0630/2000
27-May	DUBROVNIK, CROATIA	0630/1700
28-May	CORFU, GREECE	0630/1500
29-May	SANTORINI ISLAND, GREECE	1330/2200
30-May	MYKONOS, GREECE	0630/2100
31-May	PIRAEUS (ATHENS), GREECE	600

**SHORE EXCURSIONS AND VISITING VENICE**

In effort to still provide our guests with the opportunity to explore Venice, scheduled shore excursions booked through NCL to Venice will now be launched from Trieste, Italy and will be adjusted to coincide with the new times in port; no further action is required. If we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be issued to your onboard account; no further action is required. Additionally, complimentary transportation will be departing from Trieste on May 23, 2023 at 8:30 a.m. to Venice for guests who wish to spend their day exploring this magical city. Additional details will be available onboard. Should you wish to book the complimentary transfer, any new tours or have any questions, feel free to visit our Shore Excursion Desk located on deck 7.

**TRAVEL DOCUMENTS**

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

**YOUR HEALTH AND SAFETY**

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit [www.ncl.com/sail-safe](http://www.ncl.com/sail-safe).

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit [www.ncl.com/travel-requirements-by-country](http://www.ncl.com/travel-requirements-by-country) to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Gem for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line