

June 19, 2023

## IMPORTANT INFORMATION Itinerary Change

Dear Valued Guests,

On behalf of Norwegian Cruise Line (NCL), we thank you for your loyalty and for making us your vacation of choice. We hope you are enjoying your time onboard with us thus far.

The Italian government has limited cruise ships of a certain size with the ability to sail into the Venice Lagoon and dock at the piers normally earmarked for large cruise ships with the intention to preserve the lagoon for generations to come. This means, at best, any call to Venice would require cruise ships to anchor outside of the lagoon and utilize tender boats to access the Port of Venice. As a result, we had modified the itineraries for Norwegian Gem to tender guests to Venice.

While we have made every effort possible to maintain calls to Venice, the tender operation and overall experience this provides our guests has fallen short of the standard we aim to deliver. As a result, our call to Venice will be replaced with a call to Trieste, Italy and arrangements have been made to ensure all guests still have the opportunity to explore the magical city of Venice. The revised itinerary is as follows:

Original Itinerary					Revised Itinerary		
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart
Mon	6/19/2023	Ravenna, Italy		8:00 PM	Ravenna, Italy		8:00 PM
Tue	6/20/2023	Venice, Italy	6:30 AM	11:00 PM	Koper, Slovenia	8:00 AM	7:00 PM
Wed	6/21/2023	Koper, Slovenia	8:00 AM	5:00 PM	Trieste, Italy	6:00 AM	9:00 PM
Thu	6/22/2023	Split, Croatia	7:00 AM	6:00 PM	Split, Croatia	11:00 AM	9:00 PM
Fri	6/23/2023	Kotor, Montenegro	6:30 AM	8:00 PM	Kotor, Montenegro	9:30 AM	8:00 PM
Sat	6/24/2023	Dubrovnik, Croatia	6:30 AM	5:00 PM	Dubrovnik, Croatia	6:30 AM	5:00 PM
Sun	6/25/2023	Corfu, Greece	6:30 AM	3:00 PM	Corfu, Greece	6:30 AM	3:00 PM
Mon	6/26/2023	Santorini, Greece	1:30 PM	10:00 PM	Santorini, Greece	1:30 PM	10:00 PM
Tue	6/27/2023	Mykonos, Greece	6:30 AM	9:00 PM	Mykonos, Greece	6:30 AM	9:00 PM
Wed	6/28/2023	Ravenna, Italy	6:00 AM		Ravenna, Italy	6:00 AM	

## SHORE EXCURSIONS AND VISITING VENICE

In effort to still provide our guests with the opportunity to explore Venice, scheduled shore excursions booked through NCL to Venice will now be launched from Trieste, Italy and will be adjusted to coincide with the new dates/times in port; no further action is required. If we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be issued to your onboard account; no further action is required. Additionally, complimentary transportation will be departing from Trieste on June 21, 2023, to Venice for guests who wish to spend their day exploring this magical city. Full details will be available at the Shore Excursion desk. Shore excursions booked through NCL for Koper, Slovenia, Split, Croatia, and Kotor, Montenegro, will be automatically adjusted to coincide with new dates/times in port; no further action is required. Should you wish to book the complimentary transfer, any new tours or have any questions, feel free to visit our Shore Excursion Desk located on deck 7.

Thank you for your understanding. As always, we are at your service.

Sincerely,

{Captain's Name} Norwegian Gem