

June 6, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

The Italian government has limited cruise ships of a certain size with the ability to sail into the Venice Lagoon and dock at the piers normally earmarked for large cruise ships with the intention to preserve the lagoon for generations to come. This means, at best, any call to Venice would require cruise ships to anchor outside of the lagoon and utilize tender boats to access the Port of Venice. As a result, we had modified the itineraries for Norwegian Gem to tender guests to Venice.

While we have made every effort possible to maintain calls to Venice, the tender operation and overall experience this provides our guests has fallen short of the standard we aim to deliver. As a result, our call to Venice will be replaced with a call to Koper, Slovenia. Arrangements have been made to ensure all guests still have the opportunity to explore the magical city of Venice. The revised itinerary is as follows:

Original Itinerary					Revised Itinerary		
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart
Fri	6/9/2023	Ravenna, Italy		8:00 PM	Ravenna, Italy		8:00 PM
Sat	6/10/2023	Venice, Italy	6:30 AM	11:00 PM	Koper, Slovenia	8:00 AM	6:00 PM
Sun	6/11/2023	Koper, Slovenia	8:00 AM	6:00 PM	Trieste, Italy	6:30 AM	8:00 PM
Mon	6/12/2023	Hvar, Croatia	8:00 AM	6:00 PM	Hvar, Croatia	9:00 AM	6:00 PM
Tue	6/13/2023	Dubrovnik (Technical Call), Croatia	1:00 AM	2:00 AM	Dubrovnik (Technical Call), Croatia	1:00 AM	2:00 AM
Tue	6/13/2023	Kotor, Montenegro	8:00 AM	4:30 PM	Kotor, Montenegro	8:00 AM	4:30 PM
Wed	6/14/2023	Corfu, Greece	7:00 AM	3:00 PM	Corfu, Greece	7:00 AM	3:00 PM
Thu	6/15/2023	Santorini, Greece	1:30 PM	10:00 PM	Santorini, Greece	1:30 PM	10:00 PM
Fri	6/16/2023	Mykonos, Greece	7:00 AM	5:00 PM	Mykonos, Greece	7:00 AM	5:00 PM
Sat	6/17/2023	At Sea			At Sea		
Sun	6/18/2023	Dubrovnik, Croatia	7:00 AM	3:00 PM	Dubrovnik, Croatia	7:00 AM	3:00 PM
Mon	6/19/2023	Ravenna, Italy	6:30 AM		Ravenna, Italy	6:30 AM	

SHORE EXCURSIONS

In an effort to still provide our guests with the opportunity to explore Venice, scheduled shore excursions booked through NCL to Venice will now be launched from Trieste, Italy and will be adjusted to coincide with the new dates/times in port; no further action is required. If we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be issued to your onboard account; no further action is required. Additionally, complimentary transportation will be departing from Trieste on June 11, 2023 at 6:30 a.m. to Venice for guests who wish to spend their day exploring this magical city. Additional details will be available onboard. Should you wish to book the complimentary transfer, any new tours or have any questions, feel free to visit our Shore Excursion Desk located on deck 7.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Gem for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line