

July 13, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Gem’s sailing on August 14, 2023. We ask Travel Partners to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. On August 15, 2023, Italy will be celebrating Ferragosto; a public holiday observed throughout the city. As a result, our call to Ravenna, Italy has been reverted to August 16, 2023. As previously conveyed, complimentary transportation will be available from Ravenna to Venice for guests who wish to spend their day exploring this magical city. The updated itinerary is as follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart		
Mon	8/14/2023	Venice (Trieste), Italy		10:00 PM	Venice (Trieste), Italy		10:00 PM		
Tue	8/15/2023	Venice (Ravenna), Italy	6:30 AM	11:00 PM	Rijeka, Croatia	8:00 AM	5:00 PM		
Wed	8/16/2023	Split, Croatia	10:30 AM	9:00 PM	Venice (Ravenna), Italy	6:30 AM	6:00 PM		
Thu	8/17/2023	Dubrovnik, Croatia	8:00 AM	8:00 PM	Dubrovnik, Croatia	10:00 AM	8:00 PM		
Fri	8/18/2023	Kotor, Montenegro	6:30 AM	4:30 PM	Kotor, Montenegro	6:30 AM	4:30 PM		
Sat	8/19/2023	Corfu, Greece	6:30 AM	3:00 PM	Corfu, Greece	6:30 AM	3:00 PM		
Sun	8/20/2023	Santorini, Greece	1:30 PM	10:00 PM	Santorini, Greece	1:30 PM	10:00 PM		
Mon	8/21/2023	Athens (Piraeus), Greece	7:00 AM	7:00 PM	Athens (Piraeus), Greece	7:00 AM	7:00 PM		
Tue	8/22/2023	Mykonos, Greece	7:00 AM	4:00 PM	Mykonos, Greece	7:00 AM	4:00 PM		
Wed	8/23/2023	Zakynthos, Greece	9:00 AM	4:00 PM	Zakynthos, Greece	9:00 AM	4:00 PM		
Thu	8/24/2023	Catania, Italy	8:00 AM	3:30 PM	Catania, Italy	8:00 AM	3:30 PM		
Fri	8/25/2023	Naples, Italy	7:00 AM	4:00 PM	Naples, Italy	7:00 AM	4:00 PM		
Sat	8/26/2023	Florence/Pisa (Livorno), Italy	8:30 AM	8:30 PM	Florence/Pisa (Livorno), Italy	8:30 AM	8:30 PM		
Sun	8/27/2023	Rome (Civitavecchia), Italy	6:00 AM		Rome (Civitavecchia), Italy	6:00 AM			

SHORE EXCURSIONS

Scheduled shore excursions booked through NCL to Venice will be launched from Ravenna, Italy on August 16, 2023; no further action is required. If we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Complimentary transportation will be available for you to book once onboard. Shore excursions for Rijeka, Croatia will be available in 2 weeks. Should you wish to book any new tours or have any questions, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Gem for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line