



June 28, 2023

**IMPORTANT INFORMATION**  
**Itinerary Change**

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Gem’s sailing on August 14, 2023. We ask Travel Partners to share this information with impacted guests.

Due to the limited ability to sail into the Venice Lagoon and dock at the piers normally earmarked for large cruise ships, cruise ships calling to Venice are now required to anchor outside of the lagoon and utilize tender boats to access the Port of Venice. As a result, we had previously modified the itineraries for Norwegian Gem to tender guests to Venice.

While we have made every effort possible to maintain calls to Venice, the tender operations and overall experience this provided our guests has fallen short of the standard we aim to deliver. As a result, our call to Venice will be replaced with a call to Ravenna, Italy, and a new port of call to Split, Croatia will be offered. Additionally, complimentary transportation will be available from Ravenna to Venice for guests who wish to spend their day exploring this magical city. We apologize for any inconvenience this change may cause; however, we hope you will continue to enjoy the incredible destinations you will enjoy during your voyage. The revised itinerary is as follows:

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Mon	8/14/2023	Venice (Trieste), Italy		10:00 PM
Tue	8/15/2023	Venice, Italy	6:30 AM	11:00 PM
Wed	8/16/2023	Venice (Ravenna), Italy	6:30 AM	6:00 PM
Thu	8/17/2023	Dubrovnik, Croatia	10:00 AM	8:00 PM
Fri	8/18/2023	Kotor, Montenegro	6:30 AM	4:30 PM
Sat	8/19/2023	Corfu, Greece	6:30 AM	3:00 PM
Sun	8/20/2023	Santorini, Greece	1:30 PM	10:00 PM
Mon	8/21/2023	Athens (Piraeus), Greece	7:00 AM	7:00 PM
Tue	8/22/2023	Mykonos, Greece	7:00 AM	4:00 PM
Wed	8/23/2023	Zakynthos, Greece	9:00 AM	4:00 PM
Thu	8/24/2023	Catania, Italy	8:00 AM	3:30 PM
Fri	8/25/2023	Naples, Italy	7:00 AM	4:00 PM
Sat	8/26/2023	Florence/Pisa (Livorno), Italy	8:30 AM	8:30 PM
Sun	8/27/2023	Rome (Civitavecchia), Italy	6:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Venice (Trieste), Italy		10:00 PM
Venice (Ravenna), Italy	6:30 AM	11:00 PM
Split, Croatia	10:30 AM	9:00 PM
Dubrovnik, Croatia	8:00 AM	8:00 PM
Kotor, Montenegro	6:30 AM	4:30 PM
Corfu, Greece	6:30 AM	3:00 PM
Santorini, Greece	1:30 PM	10:00 PM
Athens (Piraeus), Greece	7:00 AM	7:00 PM
Mykonos, Greece	7:00 AM	4:00 PM
Zakynthos, Greece	9:00 AM	4:00 PM
Catania, Italy	8:00 AM	3:30 PM
Naples, Italy	7:00 AM	4:00 PM
Florence/Pisa (Livorno), Italy	8:30 AM	8:30 PM
Rome (Civitavecchia), Italy	6:00 AM	

**SHORE EXCURSIONS**

In an effort to still provide our guests with the opportunity to explore Venice, scheduled shore excursions booked through NCL to Venice will now be launched from Ravenna, Italy; no further action is required. If we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Additional details will be available onboard. Shore excursions for Split, Croatia will be available in 2 weeks. Should you wish to book the complimentary transfer, any new tours or have any questions, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

**TRAVEL DOCUMENTS**

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

**YOUR HEALTH AND SAFETY**

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit [www.ncl.com/sail-safe](http://www.ncl.com/sail-safe).

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit [www.ncl.com/travel-requirements-by-country](http://www.ncl.com/travel-requirements-by-country) to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Gem for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line