

January 25, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

On behalf of Norwegian Cruise Line (NCL), we thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Gem’s sailing on August 27, 2023. We ask Travel Partners to share this information with impacted guests.

We are committed to delivering exceptional vacation experiences around the world. While it is always our intention to maintain original itineraries, at times unforeseen circumstances require us to make modifications. In order to coordinate with the local ferry traffic in Ibiza, the itinerary has been revised as follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart		
Sun	8/27/2023	Rome (Civitavecchia), Italy	6:00 AM	5:00 PM	Rome (Civitavecchia), Italy	6:00 AM	5:00 PM		
Mon	8/28/2023	Cannes, France	7:00 AM	4:00 PM	Cannes, France	7:00 AM	4:00 PM		
Tue	8/29/2023	Florence/Pisa (Livorno), Italy	7:00 AM	7:00 PM	Florence/Pisa (Livorno), Italy	7:00 AM	7:00 PM		
Wed	8/30/2023	Saint-Tropez, France	7:00 AM	4:00 PM	Saint-Tropez, France	7:00 AM	4:00 PM		
Thu	8/31/2023	Barcelona, Spain	7:00 AM	5:30 PM	Barcelona, Spain	7:00 AM	5:30 PM		
Fri	9/1/2023	Ibiza, Spain	7:00 AM	2:30 PM	Ibiza, Spain	12:00 PM	6:00 PM		
Sat	9/2/2023	Motril, Spain	9:00 AM	8:00 PM	Motril, Spain	11:00 AM	8:00 PM		
Sun	9/3/2023	Seville (Cadiz), Spain	7:00 AM	5:00 PM	Seville (Cadiz), Spain	7:00 AM	5:00 PM		
Mon	9/4/2023	Lisbon, Portugal	8:00 AM	5:00 PM	Lisbon, Portugal	8:00 AM	5:00 PM		
Tue	9/5/2023	Oporto, Portugal	7:00 AM	4:00 PM	Oporto, Portugal	7:00 AM	4:00 PM		
Wed	9/6/2023	Gijon, Spain	12:00 PM	8:00 PM	Gijon, Spain	12:00 PM	8:00 PM		
Thu	9/7/2023	Bilbao, Spain	6:00 AM	8:00 PM	Bilbao, Spain	6:00 AM	8:00 PM		

SHORE EXCURSIONS

Shore excursions booked through NCL for Ibiza, Spain, and Motril, Spain will be automatically adjusted to coincide with new times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Gem for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Katty Byrd
Senior Vice President, Guest Services