

July 14, 2023

**IMPORTANT INFORMATION**  
Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Gem’s sailing on February 5, 2024. We ask Travel Partners to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, unfortunately, at times there are circumstances outside our control that require us to make adjustments. Due to port congestion, the itinerary has been revised as follows:

OLD					NEW			
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart	
Mon	2/5/2024	Miami, Florida	7:00 AM	5:30 PM	Miami, Florida	7:00 AM	5:30 PM	
Tue	2/6/2024	At Sea			At Sea			
Wed	2/7/2024	George Town, Grand Cayman	8:00 AM	5:00 PM	George Town, Grand Cayman	8:00 AM	5:00 PM	
Thu	2/8/2024	At Sea			At Sea			
Fri	2/9/2024	Cartagena, Colombia	6:00 AM	2:00 PM	Cartagena, Colombia	6:00 AM	2:00 PM	
Sat	2/10/2024	Panama Canal/Gatun Lake, Panama	5:00 AM	3:00 PM	Panama Canal/Gatun Lake, Panama	5:00 AM	3:00 PM	
Sat	2/10/2024	Colon, Panama	5:00 PM	8:00 PM	Colon, Panama	5:00 PM	8:00 PM	
Sun	2/11/2024	Puerto Limon, Costa Rica	7:00 AM	4:00 PM	Puerto Limon, Costa Rica	7:00 AM	4:00 PM	
Mon	2/12/2024	At Sea			At Sea			
Tue	2/13/2024	Harvest Caye, Belize	10:00 AM	4:30 PM	Harvest Caye, Belize	10:00 AM	4:30 PM	
Wed	2/14/2024	Cozumel, Mexico	12:00 PM	8:00 PM	Costa Maya, Mexico	11:30 AM	7:30 PM	
Thu	2/15/2024	At Sea			At Sea			
Fri	2/16/2024	Miami, Florida	7:00 AM	5:00 PM	Miami, Florida	7:00 AM	5:00 PM	

**SHORE EXCURSIONS**

Shore excursions booked through NCL for Cozumel, Mexico will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions for Costa Maya, Mexico will be available in two weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

**TRAVEL DOCUMENTS**

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit [www.ncl.com/freestyle-cruise/cruise-travel-documents](http://www.ncl.com/freestyle-cruise/cruise-travel-documents). Requirements and policies are subject to change.

**YOUR HEALTH AND SAFETY**

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit [www.ncl.com/sail-safe](http://www.ncl.com/sail-safe).

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit [www.ncl.com/travel-requirements-by-country](http://www.ncl.com/travel-requirements-by-country) to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Gem for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line