

December 28, 2023

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us on board Norwegian Gem and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding Norwegian Gem’s sailing on February 5, 2024. We ask Travel Partners to share the below information with impacted guests.

We are committed to providing the best vacations at sea and have been working tirelessly to continue to elevate the quality of our offerings and overall guest experience while driving a positive impact on society and the environment. As we optimize itineraries for fuel efficiencies, we have modified Norwegian Gem’s itinerary as shown below.

Original Itinerary					Revised Itinerary			
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart	
Mon	2/5/2024	Miami, Florida		5:00 PM	Miami, Florida		5:00 PM	
Tue	2/6/2024	At Sea			At Sea			
Wed	2/7/2024	George Town, Grand Cayman	8:00 AM	5:00 PM	George Town, Grand Cayman	8:00 AM	5:00 PM	
Thu	2/8/2024	At Sea			At Sea			
Fri	2/9/2024	Cartagena, Colombia	6:00 AM	2:00 PM	Cartagena, Colombia	6:00 AM	2:00 PM	
Sat	2/10/2024	Panama Canal/Gatun Lake, Panama	5:00 AM	3:00 PM	Panama Canal/Gatun Lake, Panama	5:00 AM	3:00 PM	
Sat	2/10/2024	Colon, Panama	5:00 PM	8:00 PM	Colon, Panama	5:00 PM	8:00 PM	
Sun	2/11/2024	Puerto Limon, Costa Rica	7:00 AM	4:00 PM	Puerto Limon, Costa Rica	7:00 AM	4:00 PM	
Mon	2/12/2024	At Sea			At Sea			
Tue	2/13/2024	Harvest Caye, Belize	10:00 AM	4:30 PM	Harvest Caye, Belize	9:00 AM	5:00 PM	
Wed	2/14/2024	Costa Maya, Mexico	11:30 AM	7:30 PM	Costa Maya, Mexico	7:00 AM	5:00 PM	
Thu	2/15/2024	At Sea			At Sea			
Fri	2/16/2024	Miami, Florida	7:00 AM		Miami, Florida	7:00 AM		

SHORE EXCURSIONS

Shore excursions booked through NCL for Costa Maya, Mexico will be automatically adjusted to coincide with the new times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line