

December 12, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Due to the ongoing situation in Israel, the disembarkation port for your upcoming sailing onboard Norwegian Getaway on September 29, 2024, has changed from Haifa, Israel to Istanbul, Turkey, disembarking at 7:00 a.m. local time.

Please read this communication in its entirety. Travel Partners are asked to share this information with impacted guests.

As previously conveyed, we are deeply saddened by this tragic situation and our thoughts are with all those impacted during this time. As a proactive measure in response to recent developments in the region, Norwegian Getaway's itinerary has been modified. In addition to updating the disembarkation port to Istanbul, Turkey, we will now include a call to Rhodes and Iraklion, Greece, Izmir, Turkey, an overnight call to Alexandria, Egypt, and an additional day at sea.

We understand that itinerary changes can be frustrating and sincerely apologize for any disappointment this change may cause. While we share your disappointment, these modifications were made with great consideration to preserve the guest experience while prioritizing your safety, and that of our crew. The revised itinerary follows:

Original Itinerary					Revised Itinerary		
Date	Weekday	Port Name	Arrival	Depart	Port Name	Arrival	Depart
9/29/2024	SUN	Athens (Piraeus), Greece		5:00 PM	Athens (Piraeus), Greece		8:00 PM
9/30/2024	MON	Kusadasi, Turkey	6:30 AM	12:30 PM	Santorini, Greece	7:00 AM	10:00 PM
10/1/2024	TUE	Istanbul, Turkey	8:30 AM	6:00 PM	Rhodes, Greece	10:00 AM	7:00 PM
10/2/2024	WED	Patmos, Greece	2:00 PM	9:00 PM	Heraklion, Crete, Greece	8:00 AM	8:00 PM
10/3/2024	THU	Mykonos, Greece	8:00 AM	7:00 PM	Mykonos, Greece	8:00 AM	8:00 PM
10/4/2024	FRI	Santorini, Greece	8:00 AM	9:30 PM	At Sea		
10/5/2024	SAT	At Sea			Alexandria (Cairo), Egypt	6:00 AM	OVN
10/6/2024	SUN	Alexandria (Cairo), Egypt	8:00 AM	9:00 PM	Alexandria (Cairo), Egypt	OVN	8:00 PM
10/7/2024	MON	Port Said, Egypt	9:00 AM	6:00 PM	At Sea		
10/8/2024	TUE	Jerusalem (Ashdod), Israel	6:00 AM	11:00 PM	Izmir (Ephesus), Turkey	7:00 AM	2:30 PM
10/9/2024	WED	Tel-Aviv (Haifa), Israel	6:00 AM		Istanbul, Turkey	7:00 AM	

GUESTS WHO PURCHASED FLIGHTS DIRECTLY THROUGH NCL

Flights for all guests who arranged airfare through Norwegian Cruise Line will be automatically reticketed for the same planned departure date.

GUESTS WITH INDEPENDENT FLIGHTS

All guests with independent flights are encouraged to contact their airline provider and reschedule their flights. We recommend that all guests work directly with their travel insurance provider, and airline carrier if applicable, for reimbursement options related to any expenses incurred.

GUESTS WHO PURCHASED LAND OR HOTEL PACKAGES THROUGH NCL

Land and hotel packages booked through NCL for Israel will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required.

SHORE EXCURSIONS

Shore excursions booked through NCL for Kusadasi, Turkey; Istanbul, Turkey; Patmos, Greece; Port Said (Cairo), Egypt; and Ashdod, Israel will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions booked through NCL for Santorini, Greece, and Alexandria (Cairo), Egypt will be automatically adjusted to coincide with the new dates/times in port; no further action is required. Shore excursions for Rhodes, Greece; Iraklion, Greece; Alexandria, Egypt; and Izmir, Turkey will be available in two weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination-specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We thank you for your understanding and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line