

June 27, 2023

## IMPORTANT INFORMATION

**Itinerary Change** 

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Jade's sailing on October 1, 2023. We ask Travel Partners to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. As such, in order to accommodate required ship immigration in Piraeus (Athens) Greece, we have revised the itinerary as follows:

| Original Itinerary |           |                          |           |                 |  |  |  |
|--------------------|-----------|--------------------------|-----------|-----------------|--|--|--|
| Day ▼              | Date ▼    | Port Name                | → Arrival | Depart <b>▼</b> |  |  |  |
| Sun                | 10/1/2023 | Athens (Piraeus), Greece |           | 6:30 PM         |  |  |  |
| Mon                | 10/2/2023 | Kusadasi, Turkey         | 6:30 AM   | 12:30 PM        |  |  |  |
| Tue                | 10/3/2023 | Istanbul, Turkey         | 10:00 AM  | 10:00 PM        |  |  |  |
| Wed                | 10/4/2023 | At Sea                   |           |                 |  |  |  |
| Thu                | 10/5/2023 | Mykonos, Greece          | 8:00 AM   | 5:00 PM         |  |  |  |
| Fri                | 10/6/2023 | Rhodes, Greece           | 8:00 AM   | 6:00 PM         |  |  |  |
| Sat                | 10/7/2023 | Santorini, Greece        | 10:00 AM  | 9:00 PM         |  |  |  |
| Sun                | 10/8/2023 | Athens (Piraeus), Greece | 7:00 AM   |                 |  |  |  |

|   | Revised Itinerary        |           |                 |  |  |
|---|--------------------------|-----------|-----------------|--|--|
| , | Port Name                | Arrival 🔻 | Depart <b>▼</b> |  |  |
|   | Athens (Piraeus), Greece |           | 6:30 PM         |  |  |
|   | At Sea                   |           |                 |  |  |
|   | Istanbul, Turkey         | 6:00 AM   | 6:30 PM         |  |  |
|   | Kusadasi, Turkey         | 1:00 PM   | 10:00 PM        |  |  |
|   | Mykonos, Greece          | 8:00 AM   | 5:00 PM         |  |  |
|   | Rhodes, Greece           | 8:00 AM   | 6:00 PM         |  |  |
|   | Santorini, Greece        | 10:00 AM  | 9:00 PM         |  |  |
|   | Athens (Piraeus), Greece | 7:00 AM   |                 |  |  |

## **SHORE EXCURSIONS**

Shore excursions booked through NCL for Kusadasi, Turkey and Istanbul, Turkey will be automatically adjusted to coincide with the new dates/times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit <a href="https://www.ncl.com">www.ncl.com</a> for local contact information.

## TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <a href="https://www.ncl.com/freestyle-cruise/cruise-travel-documents">https://www.ncl.com/freestyle-cruise/cruise-travel-documents</a>. Requirements and policies are subject to change.

## **YOUR HEALTH AND SAFETY**

We have updated our protocols to further align to those of the broader travel, leisure and hospitality industry worldwide, making it easier for guests to return to sea with us. As such, we welcome all guests to sail with us, regardless of vaccination status and age, and with no testing or masking requirements. For additional information on our health and safety protocols, please visit <a href="https://www.ncl.com/sail-safe">www.ncl.com/sail-safe</a>.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <a href="https://www.ncl.com/travel-requirements-by-country">www.ncl.com/travel-requirements-by-country</a> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.



We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Jade for your dream vacation at sea!

| As always, we are at your service.                  |  |
|---|--|
| Sincerely,  |  |
| Katty Byrd<br>Senior Vice President, Guest Services |  |