

September 19, 2023

IMPORTANT INFORMATION Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us onboard Norwegian Jade and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding your upcoming sailing on October 22, 2023. We ask Travel Partners to share this information with impacted guests.

We always strive to deliver remarkable experiences for our guests, both onboard our ships and through our curated journeys to bucketlist destinations worldwide. While we try to maintain original itineraries as much as possible, unfortunately, at times modifications are made to accommodate certain circumstances. As such, due to updated port availability, the itinerary has been revised as follows:

Original Itinerary						Revised Itinerary		
Day 👻	Date 🚽	Port Name	- Arrival -	Depart 👻	-	Port Name	Arrival 👻	Depart 👻
Sun	10/22/2023	Athens (Piraeus), Greece		8:00 PM		Athens (Piraeus), Greece		8:00 PM
Mon	10/23/2023	Santorini, Greece	9:00 AM	9:30 PM		Santorini, Greece	9:00 AM	8:00 PM
Tue	10/24/2023	At Sea				At Sea		
Wed	10/25/2023	Naples, Italy	9:00 AM	8:00 PM		Naples, Italy	9:00 AM	8:00 PM
Thu	10/26/2023	Rome (Civitavecchia), Italy	6:30 AM	7:30 PM		Rome (Civitavecchia), Italy	6:30 AM	7:30 PM
Fri	10/27/2023	Florence/Pisa (Livorno), Italy	6:30 AM	9:00 PM		Florence/Pisa (Livorno), Italy	6:30 AM	9:00 PM
Sat	10/28/2023	Cannes, France	7:00 AM	5:00 PM		Cannes, France	7:00 AM	5:00 PM
Sun	10/29/2023	Palma, Majorca	1:00 PM	9:00 PM		Palma, Majorca, Spain	1:00 PM	9:00 PM
Mon	10/30/2023	Barcelona, Spain	9:00 AM	8:00 PM		Barcelona, Spain	9:00 AM	8:00 PM
Tue	10/31/2023	Ibiza, Spain	11:15 AM	6:00 PM		Ibiza, Spain	11:15 AM	6:00 PM
Wed	11/1/2023	Motril, Spain	11:00 AM	8:00 PM		Motril, Spain	11:00 AM	8:00 PM
Thu	11/2/2023	Seville (Cadiz), Spain	7:00 AM	4:00 PM		Seville (Cadiz), Spain	7:00 AM	4:00 PM
Fri	11/3/2023	Lisbon, Portugal	7:00 AM]	Lisbon, Portugal	7:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Santorini, Greece will be automatically adjusted to coincide with the new times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit <u>www.ncl.com</u> for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit https://www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <u>www.ncl.com/travel-requirements-by-country</u> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.



As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line