

November 13, 2023

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us on board Norwegian Jade and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding your upcoming sailing on December 24, 2023. We ask Travel Partners to share this information with impacted guests.

We always strive to deliver remarkable experiences for our guests, both onboard our ships and through our curated journeys to bucket-list destinations worldwide. While we try to maintain original itineraries as much as possible, unfortunately, at times modifications are made to accommodate certain circumstances. As such, the itinerary has been revised as follows:

Original Itinerary						Revised Itinerary		
Day 🔻	Date ▼	Port Name	→ Arrival	Depart 🔻	¥	Port Name	▼ Arrival	Depart
Sun	12/24/2023	Tampa, Florida		4:00 PM		Tampa, Florida		4:00 PM
Mon	12/25/2023	At Sea				At Sea		
Tue	12/26/2023	Costa Maya, Mexico	8:00 AM	5:00 PM		Costa Maya, Mexico	8:00 AM	5:00 PM
Wed	12/27/2023	Harvest Caye, Belize	8:00 AM	5:00 PM		Harvest Caye, Belize	8:00 AM	5:00 PM
Thu	12/28/2023	Roatan, Bay Islands	8:00 AM	5:00 PM		Roatan, Bay Islands, Honduras	8:00 AM	4:00 PM
Fri	12/29/2023	Cozumel, Mexico	9:00 AM	7:00 PM		Cozumel, Mexico	9:00 AM	7:00 PM
Sat	12/30/2023	At Sea				At Sea		
Sun	12/31/2023	Tampa, Florida	7:00 AM			Tampa, Florida	7:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Roatan, Bay Islands will be automatically adjusted to coincide with the new times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit https://www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!



Sincerely,

Norwegian Cruise Line