

January 27, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

On behalf of Norwegian Cruise Line (NCL), we thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Jade’s May 5, 2023, sailing. We ask Travel Partners to share this information with impacted guests.

The safety and security of our guests, crew, and communities we visit is our top priority. Our team has been closely monitoring the war in Ukraine and Russian movements in the Black Sea. As a result of a recent increase in activity in the Black Sea, and in an abundance of caution we have made the decision to alter your voyage as a safety precaution. We pride ourselves in delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. Unfortunately, at times there are circumstances outside our control that require us to make adjustments to our planned itineraries. As such, the itinerary has been revised as follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart		
Fri	5/5/2023	Athens (Piraeus), Greece		5:00 PM	Athens (Piraeus), Greece		7:30 PM		
Sat	5/6/2023	Kusadasi, Turkey	7:30 AM	3:00 PM	Volos, Greece	8:00 AM	5:00 PM		
Sun	5/7/2023	Istanbul, Turkey	10:00 AM	OVN	Istanbul, Turkey	12:00 PM	OVN		
Mon	5/8/2023	Istanbul, Turkey	OVN	6:00 PM	Istanbul, Turkey	OVN	5:00 PM		
Tue	5/9/2023	Constanta, Romania	9:00 AM	8:00 PM	Izmir (Ephesus), Turkey	10:00 AM	6:00 PM		
Wed	5/10/2023	Varna, Bulgaria	8:00 AM	8:00 PM	Rhodes, Greece	11:00 AM	8:00 PM		
Thu	5/11/2023	Nessebar (Bourgas), Bulgaria	6:00 AM	1:00 PM	Heraklion, Crete, Greece	8:00 AM	6:00 PM		
Fri	5/12/2023	Mykonos, Greece	2:00 PM	8:00 PM	Mykonos, Greece	8:00 AM	8:00 PM		
Sat	5/13/2023	Santorini, Greece	10:00 AM	9:30 PM	Santorini, Greece	8:00 AM	9:30 PM		
Sun	5/14/2023	Athens (Piraeus), Greece	7:00 AM		Athens (Piraeus), Greece	7:00 AM			

SHORE EXCURSIONS

Shore excursions booked through NCL for Kusadasi, Turkey, Constanta, Romania, Varna, Bulgaria, and Nessebar (Bourgas), Bulgaria will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.



Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Jade for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Katty Byrd
Senior Vice President, Guest Services