



March 24, 2023

**IMPORTANT INFORMATION**  
Itinerary Change

Dear Valued Guests and Travel Partners,

On behalf of Norwegian Cruise Line (NCL), we thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Jade's February 7, 2024 sailing. We ask Travel Partners to share this information with impacted guests.

We are committed to delivering exceptional vacation experiences around the world. As such, it is always our intention to maintain original itineraries. However, at times, unforeseen circumstances require us to make modifications. In order to enhance the guest experience due to expected port congestion, the itinerary has been revised as follows:

OLD				
Day	Date	Port Name	Arrival	Depart
Wed	2/7/2024	Tampa, Florida		4:00 PM
Thu	2/8/2024	Key West, Florida	11:00 AM	5:00 PM
Fri	2/9/2024	At Sea		
Sat	2/10/2024	Puerto Plata, Dominican Republic	7:00 AM	4:00 PM
Sun	2/11/2024	St. Thomas, US Virgin Islands	11:00 AM	7:00 PM
Mon	2/12/2024	At Sea		
Tue	2/13/2024	Oranjestad, Aruba	7:00 AM	8:00 PM
Wed	2/14/2024	Willemstad, Curacao	6:30 AM	3:00 PM
Thu	2/15/2024	At Sea		
Fri	2/16/2024	George Town, Grand Cayman	10:30 AM	6:30 PM
Sat	2/17/2024	At Sea		
Sun	2/18/2024	Tampa, Florida	7:00 AM	

NEW		
Port Name	Arrival	Depart
Tampa, Florida		4:00 PM
At Sea		
At Sea		
Puerto Plata, Dominican Republic	7:00 AM	4:00 PM
St. Thomas, US Virgin Islands	11:00 AM	7:00 PM
St. Croix, U.S. Virgin Islands	7:00 AM	3:00 PM
Willemstad, Curacao	2:30 PM	8:00 PM
Oranjestad, Aruba	7:00 AM	5:00 PM
At Sea		
George Town, Grand Cayman	10:30 AM	6:30 PM
At Sea		
Tampa, Florida	7:00 AM	

**SHORE EXCURSIONS**

Shore excursions booked through NCL for Key West, FL will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at time of reservation; no further action is required. Shore excursions booked through NCL for Willemstad, Curacao and Oranjestad, Aruba will be automatically adjusted to coincide with new times in port; no further action is required. Shore excursions for St. Croix, US Virgin Island will be available in 2 weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

**TRAVEL DOCUMENTS**

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

**YOUR HEALTH AND SAFETY**

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit [www.ncl.com/sail-safe](http://www.ncl.com/sail-safe).



# NORWEGIAN

CRUISE LINE®

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit [www.ncl.com/travel-requirements-by-country](http://www.ncl.com/travel-requirements-by-country) to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Jade for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line