

August 31, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us onboard Norwegian Jade and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding your upcoming sailing on September 22, 2025. We ask Travel Partners to share this information with impacted guests.

We always strive to deliver remarkable experiences for our guests, both onboard our ships and through our curated journeys to bucket-list destinations worldwide. While we truly do our best to maintain original itineraries as much as possible, unfortunately, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. As such, in order to optimize time in port and enhance the guest experience, we have revised the itinerary as follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart		
Mon	9/22/2025	Vancouver, British Columbia		5:00 PM	Vancouver, British Columbia		5:00 PM		
Tue	9/23/2025	Cruise Inside Passage			Cruise Inside Passage				
Wed	9/24/2025	Icy Strait Point	2:00 PM	10:00 PM	Ketchikan (Ward Cove), Alaska	8:00 AM	5:00 PM		
Thu	9/25/2025	Juneau, Alaska	7:00 AM	8:00 PM	Juneau, Alaska	9:30 AM	8:30 PM		
Fri	9/26/2025	Skagway, Alaska	7:00 AM	5:00 PM	Skagway, Alaska	7:00 AM	5:00 PM		
Sat	9/27/2025	Cruise Hubbard Glacier			Icy Strait Point	7:00 AM	6:30 PM		
Sun	9/28/2025	Valdez, Alaska	8:00 AM	6:00 PM	Cruise Hubbard Glacier				
Mon	9/29/2025	Whittier, Ak	5:00 AM		Whittier, Ak	5:00 AM			

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line