

June 2, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Jewel’s sailing on December 22, 2023. Travel Partners are asked to share this information with impacted guests.

We are committed to delivering exceptional vacation experiences around the world, including taking guests to some of the most bucket-list worthy destinations. We recently enhanced the original itinerary to include a port of call to Sihanoukville, Cambodia, however, given visa requirements, we have amended the itinerary to instead include an overnight call to Ho Chi Minh City (Phu My), Vietnam.

Please note, guests who purchased a travel visa for Cambodia for this sailing are eligible to receive a non-refundable onboard credit valued at the cost of the visa when they submit a reimbursement request with the proof of purchase. Please submit proof of purchase at <https://www.ncl.com/case-submission>. We apologize for any inconvenience this may have caused.

The revised itinerary is as follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Day	Date	Port Name	Arrival	Depart
Fri	12/22/2023	Bangkok (Laem Chabang), Thailand		8:00 PM			Bangkok (Laem Chabang), Thailand		8:00 PM
Sat	12/23/2023	Ko Samui, Thailand	9:00 AM	7:00 PM			Ko Samui, Thailand	9:00 AM	5:00 PM
Sun	12/24/2023	Sihanoukville, Cambodia	9:00 AM	6:00 PM			At Sea		
Mon	12/25/2023	At Sea					Nha Trang, Vietnam	9:00 AM	5:00 PM
Tue	12/26/2023	Bintan, Indonesia	6:30 AM	4:00 PM			Ho Chi Minh City (Phu My), Vietnam	9:00 AM	OVN
Wed	12/27/2023	Kuala Lumpur (Port Klang), Malaysia	8:00 AM	7:00 PM			Ho Chi Minh City (Phu My), Vietnam	OVN	3:00 PM
Thu	12/28/2023	At Sea					At Sea		
Fri	12/29/2023	At Sea					At Sea		
Sat	12/30/2023	Bali (Celukan Bawang), Indonesia	11:00 AM	10:00 PM			Bali (Celukan Bawang), Indonesia	1:00 PM	10:00 PM
Sun	12/31/2023	Lembar (Lombok), Indonesia	8:00 AM	7:00 PM			Lembar (Lombok), Indonesia	8:00 AM	7:00 PM
Mon	1/1/2024	Bali (Benoa), Indonesia	7:00 AM	11:59 PM			Bali (Benoa), Indonesia	7:00 AM	11:59 PM
Tue	1/2/2024	Bali (Benoa), Indonesia	12:00 AM	2:00 PM			Bali (Benoa), Indonesia	12:00 AM	2:00 PM
Wed	1/3/2024	At Sea					At Sea		
Thu	1/4/2024	Singapore, Singapore	5:00 PM	11:59 PM			Singapore, Singapore	5:00 PM	11:59 PM
Fri	1/5/2024	Singapore, Singapore	6:00 AM				Singapore, Singapore	12:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Ko Samui, Thailand, and Bali (Celukan Bawang), Indonesia will be automatically adjusted to coincide with new times in port; no further action is required. Shore excursions booked through NCL for Sihanoukville, Cambodia, Bintan, Indonesia, and Kuala Lumpur (Port Klang), Malaysia, will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at time of reservation; no further action is required. Shore excursions for Nha Trang, Vietnam, and Ho Chi Minh City (Phu My), Vietnam will be available in two weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.



YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Jewel for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line