

April 4, 2023

IMPORTANT INFORMATION
Itinerary Change

On behalf of Norwegian Cruise Line (NCL), we thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Jewel’s sailing on December 22, 2023. Travel Partners are asked to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, unfortunately, at times there are circumstances outside our control that require us to make adjustments. As such, the itinerary has been revised as follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart		
Fri	12/22/2023	Bangkok (Laem Chabang), Thailand		8:00 PM	Bangkok (Laem Chabang), Thailand		8:00 PM		
Sat	12/23/2023	Ko Samui, Thailand	9:00 AM	7:00 PM	Ko Samui, Thailand	9:00 AM	7:00 PM		
Sun	12/24/2023	Phu Quoc, Vietnam	9:00 AM	6:00 PM	Sihanoukville, Cambodia	9:00 AM	6:00 PM		
Mon	12/25/2023	At Sea			At Sea				
Tue	12/26/2023	Bintan, Indonesia	6:30 AM	4:00 PM	Bintan, Indonesia	6:30 AM	4:00 PM		
Wed	12/27/2023	Kuala Lumpur (Port Klang), Malaysia	8:00 AM	7:00 PM	Kuala Lumpur (Port Klang), Malaysia	8:00 AM	7:00 PM		
Thu	12/28/2023	At Sea			At Sea				
Fri	12/29/2023	At Sea			At Sea				
Sat	12/30/2023	Bali (Celukan Bawang), Indonesia	11:00 AM	10:00 PM	Bali (Celukan Bawang), Indonesia	11:00 AM	10:00 PM		
Sun	12/31/2023	Lembar (Lombok), Indonesia	8:00 AM	7:00 PM	Lembar (Lombok), Indonesia	8:00 AM	7:00 PM		
Mon	1/1/2024	Bali (Benoa), Indonesia	7:00 AM	11:59 PM	Bali (Benoa), Indonesia	7:00 AM	11:59 PM		
Tue	1/2/2024	Bali (Benoa), Indonesia	12:00 AM	2:00 PM	Bali (Benoa), Indonesia	12:00 AM	2:00 PM		
Wed	1/3/2024	At Sea			At Sea				
Thu	1/4/2024	Singapore, Singapore	5:00 PM	11:59 PM	Singapore, Singapore	5:00 PM	11:59 PM		
Fri	1/5/2024	Singapore, Singapore	8:00 AM		Singapore, Singapore	6:00 AM			

SHORE EXCURSIONS

Shore excursions booked through NCL for Phu Quoc, Vietnam will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at time of reservation; no further action is required. Shore excursions for Sihanoukville, Cambodia will be available in 2 weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.



NORWEGIAN

CRUISE LINE®

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Jewel for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line