

March 14, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

On behalf of Norwegian Cruise Line (NCL), we thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Jewel’s sailing on March 21, 2023. Travel Partners are asked to share this information with impacted guests.

We are committed to delivering exceptional vacation experiences around the world. While it is always our intention to maintain original itineraries, at times unforeseen circumstances require us to make modifications. As such, the itinerary has been revised as follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Day	Date	Port Name	Arrival	Depart
Tue	3/21/2023	Colon, Panama		5:00 PM			Colon, Panama		5:00 PM
Wed	3/22/2023	Daylight Transit Panama Canal					Daylight Transit Panama Canal		
Thu	3/23/2023	At Sea					At Sea		
Fri	3/24/2023	Puntarenas, Costa Rica	7:00 AM	5:00 PM			Puntarenas, Costa Rica	9:00 AM	10:00 PM
Sat	3/25/2023	San Juan Del Sur, Nicaragua	7:00 AM	6:00 PM			At Sea		
Sun	3/26/2023	Acajutla, El Salvador	9:00 AM	7:00 PM			Acajutla, El Salvador	7:00 AM	7:00 PM
Mon	3/27/2023	Puerto Quetzal, Guatemala	6:30 AM	4:30 PM			Puerto Quetzal, Guatemala	6:30 AM	4:30 PM
Tue	3/28/2023	Huatulco, Mexico	12:00 PM	8:00 PM			Huatulco, Mexico	12:00 PM	8:00 PM
Wed	3/29/2023	At Sea					At Sea		
Thu	3/30/2023	Puerto Vallarta, Mexico	8:00 AM	4:00 PM			Puerto Vallarta, Mexico	8:00 AM	4:00 PM
Fri	3/31/2023	Cabo San Lucas, Mexico	7:00 AM	2:00 PM			Cabo San Lucas, Mexico	7:00 AM	2:00 PM
Sat	4/1/2023	At Sea					At Sea		
Sun	4/2/2023	San Diego, California	7:00 AM				San Diego, California	7:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Puntarenas, Costa Rica will be automatically adjusted to coincide with new times in port; no further action is required. Shore excursions booked through NCL for San Juan Del Sur, Nicaragua will be automatically canceled, and a full monetary refund of the fare paid will be issued to your onboard account; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.



NORWEGIAN

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Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Jewel for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line