

July 18, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Jewel’s sailing on January 16, 2024. Travel Partners are asked to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. As such, due to port congestion, we have revised the original itinerary which will now include an overnight call to Bangkok (Laem Chabang), Thailand, allowing you to fully immerse yourself in the destination. The updated itinerary is as follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart		
Tue	1/16/2024	Bangkok (Laem Chabang), Thailand		8:00 PM	Bangkok (Laem Chabang), Thailand			OVN	
Wed	1/17/2024	Ko Samui, Thailand	9:00 AM	7:00 PM	Bangkok (Laem Chabang), Thailand	OVN	5:00 PM		
Thu	1/18/2024	At Sea			At Sea				
Fri	1/19/2024	Ho Chi Minh City (Phu My), Vietnam	6:00 AM	6:00 PM	Ho Chi Minh City (Phu My), Vietnam	6:00 AM	6:00 PM		
Sat	1/20/2024	Nha Trang, Vietnam	8:00 AM	6:00 PM	Nha Trang, Vietnam	8:00 AM	6:00 PM		
Sun	1/21/2024	At Sea			At Sea				
Mon	1/22/2024	Singapore, Singapore	11:00 AM	11:59 PM	Singapore, Singapore	11:00 AM	11:59 PM		
Tue	1/23/2024	Singapore, Singapore	12:00 AM	1:00 PM	Singapore, Singapore	12:00 AM	1:00 PM		
Wed	1/24/2024	Penang, Malaysia	12:00 PM	8:00 PM	Penang, Malaysia	12:00 PM	8:00 PM		
Thu	1/25/2024	Phuket, Thailand	8:00 AM	6:00 PM	Phuket, Thailand	8:00 AM	6:00 PM		
Fri	1/26/2024	Langkawi, Malaysia	7:00 AM	4:00 PM	Langkawi, Malaysia	7:00 AM	4:00 PM		
Sat	1/27/2024	Kuala Lumpur (Port Klang), Malaysia	6:00 AM		Kuala Lumpur (Port Klang), Malaysia	6:00 AM			

SHORE EXCURSIONS

Shore excursions booked through NCL for Ko Samui, Thailand will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions for Bangkok (Laem Chabang), Thailand will be available in 2 weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

We have updated our protocols to further align to those of the broader travel, leisure and hospitality industry worldwide, making it easier for guests to return to sea with us. As such, we welcome all guests to sail with us, regardless of vaccination status and age, and with no testing or masking requirements. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.



We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Jewel for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line