

December 28, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us on board Norwegian Jewel and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding Norwegian Jewel’s sailing on January 16, 2024. We ask Travel Partners to share the below information with impacted guests.

We are committed to providing the best vacations at sea and have been working tirelessly to continue to elevate the quality of our offerings and overall guest experience while driving a positive impact on society and the environment. As we optimize itineraries for fuel efficiencies, we have modified Norwegian Jewel’s itinerary as shown below. We sincerely apologize for any inconvenience this additional change may cause.

Original Itinerary				Revised Itinerary			
Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart	
1/16/2024	Bangkok (Laem Chabang), Thailand		8:00 PM	Bangkok (Laem Chabang), Thailand		8:00 PM	
1/17/2024	Bangkok (Laem Chabang), Thailand	12:00 AM	5:00 PM	Bangkok (Laem Chabang), Thailand	12:00 AM	5:00 PM	
1/18/2024	At Sea			At Sea			
1/19/2024	Ho Chi Minh City (Phu My), Vietnam	6:00 AM	6:00 PM	Ho Chi Minh City (Phu My), Vietnam	6:00 AM	6:00 PM	
1/20/2024	Nha Trang, Vietnam	8:00 AM	6:00 PM	Nha Trang, Vietnam	9:00 AM	4:00 PM	
1/21/2024	At Sea			At Sea			
1/22/2024	Singapore, Singapore	11:00 AM	OVN	Singapore, Singapore	10:00 AM	OVN	
1/23/2024	Singapore, Singapore	OVN	1:00 PM	Singapore, Singapore	OVN	1:00 AM	
1/24/2024	Penang, Malaysia	12:00 PM	8:00 PM	Phuket, Thailand	8:00 AM	5:00 PM	
1/25/2024	Phuket, Thailand	8:00 AM	6:00 PM	Penang, Malaysia	7:00 AM	5:00 PM	
1/26/2024	Langkawi, Malaysia	7:00 AM	4:00 PM	Langkawi, Malaysia	7:00 AM	4:00 PM	
1/27/2024	Kuala Lumpur (Port Klang), Malaysia	6:00 AM		Kuala Lumpur (Port Klang), Malaysia	6:00 AM		

SHORE EXCURSIONS

Shore excursions booked through NCL for Nha Trang, Vietnam, Penang, Malaysia, and Phuket, Thailand will be automatically adjusted to coincide with the new dates/times in port; no further action is required. Shore excursions booked through NCL for Singapore, Singapore on January 23, 2024 will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line